

Amber Melson

11609 S. San Pedro St. * Los Angeles, CA 90061 * (323)809-3050 * lanaye.melson@yahoo.com

Skills

I have good organizational skills and am proficient with Microsoft Office (Word, Excel & Powerpoint). I am able to lead a group/team. I am a community volunteer who has excelled at internet search on multi-electronic devices.

Experience

August 2019 - November 2019

Chick-fil-A, 2310 La Cienega Bl - *Prep/Back of House*

- Cook
- Meal Prep
- Customer Service
- Stocking
- Cleaning

June 2018 - August 2019

Chick-fil-A, 10250 Santa Monica Blvd - *Front of House*

- Cashier
- Customer Service
- Cook/Meal Prep
- Stocking
- Cater

December 2017 - January 2018

Target, 1081 Weyburn Ave - *Overnight Stock*

- Folding
- Customer Service
- Unloading truck
- Stocking

February 2017 - June 2018

In-home service worker - *Housekeeping*

- Cook
- Cleaning
- Making up beds
- Sweeping/Vacuuming

July 2016 - September 2016

Taco Bell, 1354 W 190th St - *Team member*

- Worked with a crew
- Cashier
- Cleaned store
- Prepared order

March 2016 - July 2016

K-Mart, 5850 S Vermont Ave - Associate

- Stocking
- Folding
- Customer Service

August 2015 - March 2016

McDonald's, 501 W Imperial Hwy - Crew Member

- Worked in a crew
- Cashier
- Cooked food
- Prepared orders

May 2015 - August 2015

McDonald's, 2810 S Figueroa St - Crew Member

- Worked in a crew
- Cashier
- Cooked food
- Prepared orders

January 2015 - March 2015

Warehouse Shoe Sales, 13425 S Figueroa St - ROP

- Organizing
- Setting up store
- Customer Service
- Scanning

June 2011 - August 2011

Clean & Green, LA Conservation Corps, 1020 S Fickett St - Crew

- Worked in a crew
- Swept streets of Los Angeles
- Picked up trash

January 2011 - February 2011

Liberty Tax Service, 6001 S Vermont Ave - Waiver

- Promote tax services
- Recruit customers
- Pass out flyers

Education

July 2017 - August 2017

Los Angeles County Office of Education Certificate of Completion -Job Training Program

September 2015 - June 2016

LA Southwest College, 1600 W Imperial Hwy - AA Degree

August 2011 - June 2015

Alain Leroy Locke High School Prep, 325 E 111th St



Dishwasher Test

Score 9/10

90%

-1

- C 1) After washing your hands, which item should be used to dry them?
- a) Clean apron
 - b) Sanitized wiping cloth
 - c) Single use paper towel
 - d) Common used cloth
- C 2) While washing dishes by hand, which item should you wear?
- a) Cutting glove
 - b) Oven Mitt
 - c) Rubber glove
 - d) Nothing
- d 3) When should you wash your hands?
- a) Before you start work
 - b) After handling non-food items (garbage, money, cleaning chemicals)
 - c) After using the restroom
 - d) All of the above
- a 4) If you need to move a heavy load, you should PULL and not PUSH the object.
- a) True
 - b) False
- e 5) Which of the following could you be at risk for getting burned from?
- a) Steam from boiling pots
 - b) Hot liquids (coffee, soup, tea)
 - c) Hot equipment (ovens, pots, chaffing dishes)
 - d) Harsh chemicals
 - e) All of the above
- a 6) All work-related injuries, accidents or illnesses should be reported immediately to the supervisor on duty.
- a) True
 - b) False
- C 7) What should you do if you spill liquids or see a liquid spill?
- a) Leave it for someone else to clean-up
 - b) Wait until the end of your shift to clean it
 - c) Flag the spill and clean it immediately
 - d) Not sure
- C 8) When handling hot items you should?
- a) Wear rubber gloves
 - b) No need to wear anything
 - c) Use an oven mitt or dry cloth towel
 - d) Nothing
- d 9) If you are using a three-compartment sink for cleaning and sanitizing, the second sink is used for?
- a) Rinsing
 - b) Scraping
 - c) Washing
 - d) Sanitizing
- C 10) What is the proper method for cleaning and sanitizing stationary equipment?
- a) Spray with a strong cleaning solution and wipe with a sanitized cloth
 - b) Spray with a sanitizing solution, then rinse with clean water and dry
 - c) Wash and rinse, then wipe or spray with a chemical-sanitizing solution
 - d) Brush off loose soil with a clean cloth, then wipe with a sanitizing solution



THE SERVICE COMPANIES

SERVICE. ABOVE ALL

Cashier Test

Score 12.5 / 15

-2.5
83.3

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- a 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c c) \$0.50
d) \$0.25
- c 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
c) Point of sales
-5 d) People over service
- 9.5 6) What is the current sales tax rate in your city 9.5%?
- c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back?
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- d 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50