

# Joenathen Barron

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**Education :** Highschool Diploma

**CVS pharmacy:** 07/2019 - Current (full time)

- Cashier
- Fix / Face the store overnight shift
- Maintenance (vacuum, mop, throw trash, clean restrooms)
- Work on full cases and totes

**Staples:** 08/2017 - 12/2019 (part time)

- Stock shelves with product
- Customer service
- Cashier
- Maintenance (sweep, mop, clean restrooms, throw trash, vacuum)

**Regis Staffing Agency (The Peninsula):** 01/2019 - 07/2019 (full time)

- Housekeeping
- Remove and place furniture in rooms
- Remove Carpet Stains
- Maintenance (sweep, mop, vacuum, throw trash)

**Walgreens :** 01/2016 - 08/2018 (full time)

- Receive truck/product
- Cashier/Designated hitter
- Stock shelves with product
- Maintenance (sweep, mop, clean restrooms, throw trash)

**Blue Cube :** 03/2017 - 08/2017 (part time)

- Dishwasher
- Maintenance (sweep, mop, clean restrooms, throw trash away)
- Cashier
- Food preparation

**Simply Salad :** 09/2015 - 02/2016 (full time)

- Cashier / Runner
- Food preparation
- Chopped salads
- Store maintenance (sweep, mop, clean restrooms, throw trash away)

**Panther Security :** 04/2015 - 09/2015 (part time)

- Patrol perimeters
- Report to supervisor on an hourly basis

**Simply Salad :** 08/2014 - 02/2015 (full time)

- Customer service
- Cashiering
- Deliveries on bicycle
- Poured salad dressings in bottles / chopped salads

**Skills :** Bilingual (English/Spanish) Reliable





Hotel Room Attendant Skilled Test

-1 17/18  
94%

1. What are the main objectives of hotel housekeeping?
  - A. To perform cleanliness duties most efficiently and effectively.
  - B. To maintain overall cleanliness of the entire hotel at all times.
  - C. To use good quality, safe cleaning equipment and chemicals.
  - ☒ D. All the above
2. While servicing rooms, priority should be given as.
  - ☒ A. Occupied rooms, guest request, vacant rooms
  - B. Vacant rooms, occupied rooms, guest request
  - ☒ C. Guest request, vacant rooms, occupied rooms
  - D. Occupied rooms, vacant rooms, guest request
3. Describe the difference between a disinfectant and cleaning solution?

DISINFECTANT CLEANS BLOOD AND BODILY FLUIDS  
CLEANING SOLUTION CLEANS TABLES, WINDOWS, MIRRORS
4. The proper procedure for cleaning spills and other body fluids is:
  - ☒ A. Wearing gloves, clean with cloth soaked in chlorine solution and follow up with disinfectant solution
  - B. Find the janitor on-duty and ask him to clean it up
  - C. Grab whatever is closest and wipe up immediately, then mark "Biohazard"
  - D. Nothing
5. During which of the following situation(s) should you wear gloves?
  - A. When handling disinfectant solutions
  - B. When cleaning rooms
  - C. When handling soiled linen
  - D. When handling or disposing of waste
  - ☒ E. All the above
6. When handling housekeeping cart in motion, do you push or pull? 

PUSH
7. Ileana, a room attendant at the Marriott Hotel, is cleaning room 603. She hears a door slam shut down the hall. A few seconds later a man in the hall tells her that he just locked his key inside his room, number 610, and asks her to open the door for him. What should Ileana do?
  - ☒ A. Call Security
  - B. Politely explain the hotel's policy of not opening guestroom doors and direct the man to the front desk
  - C. Ask for identification and then open the door for the guest
  - D. Ask the man for his name, check the name with front desk, and, if they match, open the door for the guest.



HOSPITALITY SERVICES  
TSC GROUP

8. Hotel employees are not considered suspicious persons since the hotel knows who they are.

- A. True
- ☒ B. False

9. What is a doorway- sized cart that holds cleaning supplies, equipment, guest room supplies, and linens?

HOUSE KEEPING CART

10. What do you do if you encounter bed bugs in a guest room?

LET WHOEVER IS IN CHARGE OF THE FLOOR KNOW, THAT THERE ARE BED BUGS.

11. What do you do if you find Lost and Found items in a dirty vacant guest room?

TURN ITEMS IN TO THE SECURITY.

12. When making beds what is a good safety tip?

- ☒ A. Bend with your knees and position yourself near the bed
- B. Stay away as far from the bed
- C. Use the same arm
- D. All the above

13. When cleaning surfaces what are some safety tips?

- A. Use the same arm
- ☒ B. Switch off which arm you are using to allow the other arm to rest
- C. Do not use gloves
- D. All the above

14. Please name 3 personal protective equipment you use cleaning a guest room.

GLOVES

PLASTIC BAGS

CLEANING TOWELS / RAGS