

SONIA BERNAL

SERVER

CAREER OBJECTIVE

Efficient professional with 6.5+ years of experience and a proven knowledge of customer satisfaction, order processing, and customer service. Aiming to leverage my skills to successfully fill the Server role at your company.

EXPERIENCE

SALES REPRESENTATIVE

Godaddy, Gilbert, AZ / Feb 2021 - Present

- Provided feedback on sales and marketing initiative.
- Assisted customers in solving problems and provided technical support.
- Drove revenue growth through superior customer service and product knowledge.

INSURANCE AGENT

Allstate, Chandler, AZ / Feb 2020 - Aug 2020

- Monitored delinquent accounts and performed collection duties.
- Educated customers on right products from beginning.
- Stayed on top of industry trends and helped determine forward-looking strategies.

SERVER / CASHIER

San Diego Airport / Saffron Thai Restaurant, San Diego, CA / Aug 2018 - Dec 2019

- Presented menus, answers questions and made suggestions regarding food and service to guests.
- Delivered beverage orders to customers throughout assigned section.
- Performed set up and breakdown of various stations.

SERVER / HOST

Denny's, San Diego, CA / Nov 2015 - Sep 2017

- Prepared drinks and served guests in technically correct, fast and efficient manner.
- Prepared guest checks and collected payments from guests.
- Communicated with support staff during dinner service.

CASHIER

Burger King, San Diego, CA / Dec 2013 - Dec 2015

- Maintained safe, clean and well-organized working and shopping environment.

✉ SoniaLopezDaygo@icloud.com

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EDUCATION

DIEGO HILLS CHARTER

San Diego, CA

High School Diploma (Apr 2015)

ADDITIONAL SKILLS

Spanish Fluent

Point of sale systems/cash register

Ability to keep up in a fast-paced environment

Communication

Time management

Conflict resolution

- Provided proper cleanup during and after hours of operation.
- Greeted and assisted customers while anticipating needs.