

Markisha Jones

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I believe in treating people how I wanna be treated I have a passion For providing excellent customer service

Authorized to work in the US for any employer

Work Experience

Fulfillment Associate

Amazon - Phoenix, AZ

August 2020 to April 2021

Stow merchandise an bins to get picked and to be shipped out

Dietary Aide

Ridgecrest Nursing and Rehabilitation Center - Phoenix, AZ

February 2020 to August 2020

Prep and serve tray line

Fulfillment Associate

Amazon Fulfillment Associates - Phoenix, AZ

January 2020 to February 2020

Picking and sorting through returns that are damaged

PCW Worker

Superior home health Care - Milwaukee, WI

February 2018 to October 2019

Visit the resident home assist with any needs like cleaning cooking and laundry

Dietary Aide/Server

Bria Trinity Village - Milwaukee, WI

July 2016 to March 2018

Serve residence special request on their ticket set the dining room table when dinner is done

Mail Presorter

Pitney Bowes - Milwaukee, WI

August 2016 to April 2017

Putting mail from pocket to bin matching zip codes with the correct mail.

Cashier/Customer Service

Pick n Save - Milwaukee, WI

November 2015 to August 2016

Resolves product or service problems by clarifying the customer's complaint; determining the cause of the problem; selecting and explaining the best solution to solve the problem; expediting correction or adjustment; following up to ensure resolution.

Accomplishments
Build relationships

Skills Used
Acknowledging customer

Bistro Attendant /Cashier

Courtyard by Marriott - Milwaukee, WI
March 2013 to June 2015

Responsibilities
Welcome and connects with every customer. Discover guest needs and make recommendations you genuinely feel your guests will enjoy

Accomplishments
Was able to cross train in different areas

Skills Used
Consistent customer service skills leadership , committed to excellent results .

Beauty Advisor/Cashier

Walgreens - Milwaukee, WI
2010 to 2014

Responsibilities
Greet customers entering the establishment ,Described merchandise and explain use , operation and care of merchandise to customers .

Accomplishments
Was able to cross train in three different departments.

Skills Used
Team leader ,excellent communication skills both orally and written , energetic , quality work

Sale Associate/Cashier

Toys R Us - Milwaukee, WI
October 2009 to January 2010

Responsibilities
Provide A customer service to all customers stock products , keep the appearance of the department clean and organized .

Accomplishments
Seasonal position

Skills Used
Committed to providing excellent customer service .

Education

High school or equivalent in Basic Education

Silver Spring Neighborhood Center - Milwaukee, WI
2012 to 2013

Skills

- Extremely detailed oriented producing quality work ,Leadership committed to excellence results . (9 years)
- Warehouse Associate (2 years)
- Shipping (1 year)
- Baby Sitter (3 years)
- Dietary Aide Experience
- Food Preparation
- Food Service
- Restaurant experience
- Cash handling
- Bartending
- Food handling
- Guest services
- Kitchen experience
- Heavy lifting
- Environmental services
- Typing
- Teaching

Certifications and Licenses

Food Handler Certification

First Aid Certification

CPR Certification

ServSafe

TIPS