

Crystal Marks

Customer Service Representative, seeking part time employment.

San Diego, CA 92105

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I am confident in my approach to helping others and becoming part of a team. I have great communication skills, understand the importance of providing quality service and I am currently seeking part time employment. Please contact me regarding any possible employment opportunities.

Authorized to work in the US for any employer

Work Experience

Dishwasher/Busser/Food Prep/Mess Att

Arc of San Diego/MCRD FOOD SERVICES - San Diego, CA

November 2020 to Present

Winchells Donuts, Cashier-2447 E Plaza Blvd National City, CA 91950 (619) 479-8300

Kentucky Fried Chicken, Cashier-3001 Highland Ave National City, CA 91950 (619) 477-5570

Food For Less, Utility Clerk-1320 E 30th Street National City, CA 91950 (619) 477-5991

Hilton Hotel Gaslamp Quarter, Room Attendant-401 K Street San Diego, CA 92101 (619) 231-4040

Direct Communications, Telephone Sales Representative-7474 El Cajon Blvd San Diego, CA 91941 (619) 462-9958

Qualcomm Stadium, Concessions- Seasonal 9449 Friars Road San Diego, CA 92108 (619) 641-3100

LUTH Research, Telephone Interview Representative-1365 Fourth Avenue San Diego, CA 92101(619)234-5884

Victory Consultants- 3773 30th Street Suite H San Diego, CA 92104 (619) 574-6181

Big 5 Sporting Goods, Cashier Seasonal-3719 Rosecrans St San Diego, CA 92110 (619) 298-3350

Allied Forces, Customer Service Representative-3011 University Ave San Diego, CA 92104 (855)423-8367

VONS Supermarket, Front End Service Clerk-4145 University Ave San Diego, CA 92104 (619) 284-6672

Advantage Solutions, Event Specialist for VONS- 3645 Midway Drive San Diego, CA 92110 (619) 222-6462

Big Lots, Cashier Point Loma Rosecrans St. Temp/Seasonal

IHSS- In Home Supportive Services, Aid and Attendant-Chula Vista Bay Blvd 91910

HHS- Health and Human Services, (forms and mail sorter) WEX Volunteer, Market St San Diego

Education

Associate in Psychology

Southwestern College - San Diego County, CA

July 2016 to April 2018

High school diploma in HS Diploma Program-Adult learner Accreditation

Penn Foster High School - Scranton, PA

January 2014 to October 2014

Skills

- N/A
- Event Specialist (Less than 1 year)
- Inventory (3 years)
- Sales Experience
- Event Planning
- Marketing
- Telemarketing
- Event Marketing
- Product Demos
- Events Management
- Cold Calling
- Public Relations
- Basic Math
- Retail Sales
- Sales
- Time Management
- Presentation Skills
- Fundraising
- Cleaning
- Customer service
- Food preparation
- Cash handling
- Cooking
- Busser
- Hotel experience
- Customer relationship management

- Outside sales

Awards

Golden Pyramid for Scholars San Diego County CA 1999

May 1999

Certifications and Licenses

Self Serve Food Handlers Certification

November 2020 to Present

Assessments

First Aid Skills — Completed

January 2019

Measures a candidate's ability to identify treatments for common medical emergencies.

Full results: [Completed](#)

Accounting Skills: Bookkeeping — Completed

January 2019

Measures a candidate's ability to calculate and determine the accuracy of financial data.

Full results: [Completed](#)

Scheduling Skills — Familiar

January 2019

Measures a candidate's ability to cross-reference agendas and itineraries to avoid conflicts when creating schedules.

Full results: [Familiar](#)

Verbal Communication — Familiar

January 2019

Measures a candidate's ability to effectively convey information when speaking.

Full results: [Familiar](#)

Customer Service Skills — Completed

January 2019

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: [Completed](#)

Basic Computer Skills — Completed

January 2019

Measures a candidate's ability to perform basic computer operations, navigate a Windows OS, and troubleshoot common computer problems.

Full results: [Completed](#)

Written Communication — Familiar

January 2019

Measures a candidate's ability to convey written information using proper grammar rules.

Full results: [Familiar](#)

Proficiency with Microsoft Office: Mail & Calendar (PC) — Completed

January 2019

Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload.

Full results: [Completed](#)

Social Media Skills — Completed

January 2019

Measures a candidate's ability to create content, communicate online, and build a brand's reputation.

Full results: [Completed](#)

Memorization & Recall Skills — Familiar

January 2019

Measures a candidate's ability to commit product or merchandize information to memory and recall at a later time.

Full results: [Familiar](#)

Proficiency with Microsoft Office: Mail & Calendar (Mac) — Completed

January 2019

Measures a candidate's proficiency in using Microsoft Office Mail and Calendar tools to manage their workload.

Full results: [Completed](#)

Workplace English — Proficient

August 2020

Understanding spoken and written English in work situations.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

References personal and professi

Yolanda Marks, 37 years known (619) 646-8447 Personal Reference

Antonio Lorenzo, 12 years known (619) 495-3234 Professional Reference (Allied Forces)/ Personal.

Billie Carter, 37 years known (619) 563-5826 Personal Reference