

Gustavo Rios

125 South Westchester Dr. #107 Anaheim, CA 92804 ☐ Cellphone: (714) 723-8692 ☐ Email: gustavorios0824@gmail.com

Professional Summary

Energetic, bilingual, team player with twenty years of experience with food and beverage with excellent communication skills with rapid and precise customer service skills. Fast food professional focused on greeting all customers in a friendly welcoming manner. Have worked in banquets, room service, and a gift shop as well.

Skills

Customer-oriented
Organized multi-tasker
Quick learner
Friendly and helpful
Valid California Driver's License
Late night shift availability
Carbonated beverage dispenser cleaning and maintenance

Fluent in Spanish and English
Great with numbers and math
Fast and efficient service
Accustomed to shift work
Restaurant operations
Dedicated team player

Work History

Cashier, 02/1994 to 03/2011

Marriott Hotel – 700 West Convention Way Anaheim, CA 92802

Consistently provided guest service and heartfelt hospitality
Promptly and empathetically handled guest concerns and complaints
Demonstrated integrity and honesty while interacting with guests, team members and managers
Operated the drive-through window and sales register quickly and efficiently

Cashier, 03/2011 to 12/2013

Fairfield Inn Hotel – 1460 South Harbor Blvd Anaheim, CA 92802

Consistently provided guest service and heartfelt hospitality
Promptly and empathetically handled guest concerns and complaints
Demonstrated integrity and honesty while interacting with guests, team members and managers
Operated the drive-through window and sales register quickly and efficiently

Accomplishments

Won "Quarter Employee" award of the month
Accomplished my goal of reaching 20 years total of food and beverage experience