

# Gustavo Rios

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125 South Westchester Dr. #107 Anaheim, CA 92804 □ Cellphone: (714) 723-8692 □ Email: gustavorios0824@gmail.com

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## Professional Summary

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Energetic, bilingual, team player with twenty years of experience with food and beverage with excellent communication skills with rapid and precise customer service skills. Fast food professional focused on greeting all customers in a friendly welcoming manner. Have worked in banquets, room service, and a gift shop as well.

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## Skills

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Customer-oriented  
Organized multi-tasker  
Quick learner  
Friendly and helpful  
Valid California Driver's License  
Late night shift availability  
Carbonated beverage dispenser cleaning  
and maintenance

Fluent in Spanish and English  
Great with numbers and math  
Fast and efficient service  
Accustomed to shift work  
Restaurant operations  
Dedicated team player

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## Work History

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**Cashier, 02/1994 to 03/2011**

**Marriott Hotel** – 700 West Convention Way Anaheim, CA 92802

Consistently provided guest service and heartfelt hospitality  
Promptly and empathetically handled guest concerns and complaints  
Demonstrated integrity and honesty while interacting with guests, team members and managers  
Operated the drive-through window and sales register quickly and efficiently

**Cashier, 03/2011 to 12/2013**

**Fairfield Inn Hotel** – 1460 South Harbor Blvd Anaheim, CA 92802

Consistently provided guest service and heartfelt hospitality  
Promptly and empathetically handled guest concerns and complaints  
Demonstrated integrity and honesty while interacting with guests, team members and managers  
Operated the drive-through window and sales register quickly and efficiently

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## Accomplishments

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Won "Quarter Employee" award of the month  
Accomplished my goal of reaching 20 years total of food and beverage experience