

Ramon Castro

Professional

Contact

Address

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Skills

Initiative and problem-solving abilities

Organization

Dependability

Organizing

Selling

Trustworthy Teller skilled in working in customer-focused work environments. Offering strong knowledge of banking products and services. Dependable and punctual with outstanding mathematical aptitude.

Work History

2020-02 -

Current

Associate Banker

Chase Bank, Los Angeles, CA

- Answered customer inquiries regarding account balances, transaction history, services charges and interest rates.
- Educated customers on use of banking website and mobile apps.
- Identified sales opportunities and referred customers to branch partners in financial services.
- Processed customer transactions promptly, minimizing wait times.

2019-05 -

2020-01

Sales Associate & Driver

Advance Auto Supply, LOS ANGELES, United States

- Trained and developed new sales team associates in products, selling techniques and company procedures.
- Analyzed and properly processed product returns, assisting customers with finding alternative merchandise to meet needs.
- Deliver car parts to mechanics and costumers when needed too

2018-08 -

2019-05

Sale Associate

Macy's, Los Angeles, CA

- Helping costumers with queries and orders Assisting costumers with check out at the cash register Organizing merchandise and shipments.
- Worked alongside retail representatives to boost sales by enhancing product presentations and advertising collateral.
- Tracked stock using company inventory management software.
- Maintained records related to sales, returns and inventory availability.

2018-01 -

2019-05

Usher

Usher Regal Cinemas L.A, Los Angeles, CA

- Usher spends shifts mostly roaming theaters, ensuring safety, and engaging guests Helps maintain clean facilities, such as lobbies, concessions stands, hallways, and auditoriums Positions require workers to communicate effectively with customers, especially during rushers.

Education

2020-08 -

Current

Bachelor of Arts: Business Finance

Cal State LA

My goal is to graduate from a 4-year university with a B.A in Finance