

Kendall-Olivia Yates

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Summary

Dependable and friendly server with over 4 years of experience waiting on guests. Eager to join and help serve the area in which I live. Served up to 80 guests nightly and made sure all the dishes and drinks were delivered in a timely manner to give customers 100% satisfaction.

Skills

Active listener, customer service, clear communication, open-mindedness, willingness to learn, adaptability, empathy, time management.

Experience

Iron Tide, Danville IL - Piercing Apprentice

February 2019 - October 2019

Piercing apprentice, customer service, money handling, scheduling, cleaning, sales and merchandise.

Possum Trot- Server

February 2018- December 2018

Customer service, food handling, merchandise sales, money handling, serving drinks, serving food, cleaning tables, various side work, POS operation

Jimmy Johns, Danville IL - Sandwich artist

January 2019- July 2020

Food preparation and handling, money handling, customer service, cleaning, driving, POS operation.

Studio 31 Salon & Spa - Part time receptionist & social media manager
October 2020- March 2021

Booking appointments, answering phone calls, providing knowledgeable information about salons services and products for customers, responding to emails, promoting salon through social media targeting higher engagement rates.

Jacks BBQ on the Water - Server

August 2021- September 2022

Customer service, food handling, merchandise sales, money handling, serving drinks, serving food, cleaning tables, various side work, POS operation

Education

Danville High School graduate

2014-2018