

Tony Santos

Hello I am customer-oriented seasoned industry member with 15 years of experience in restaurant, bar and event work. Highly skilled at interpersonal communication and customer service. Success in building rapport with customers and advancing company goals through the delivery of high quality service.

- Highly skilled in face to face contact with customers and providing guest experience.
- Effective use techniques to increase customer knowledge of product..
- Accurate handling of all transactions and payments.
- Ability to maintain professionalism and organization and in a fast-paced and demanding environment.
- Punctual and willing to see through the completion of any task.
- Follow protocols and uphold health/safety standards.

Work History:

-The Goldfish - 09/23 - Current

Bartender/Food Runner. Delivery app handling and window service. Table and bar service. Food/Bar prep.

-Best Beverage (Stranger Things, Coachella) (Los Angeles, Cs) 01/23 -

High volume event bartending, serving, barbacking and other floater positions.

-Lamill Coffee (Los Angeles, Ca 08/22 - 01/23) - Food Server, Runner and Barista. Coffee bar open and close. Food running, bussing, serving. To-go apps (Uber,DoorDash, Lamill App).

-Hidalgos (Fullerton, Ca - 4/24/21- Present) - (Upscale Mexican cuisine)

Craft cocktail bartender, Event Bartender, Server, Event server. Duties include learning and creating craft cocktail menu, POS, Food Running, Inventory, Open/ Closing duties.

-The Public House (Fullerton,Ca 05/20 10/20) -Restaurant Manager/ Server/ Bartender. Opening and closing keyholder, Server, Bartender for Gastropub style craft beer and cocktail restaurant.

-The Bottle Room (Whittier, CA) 10/19- 03/20. Serving and bartending (craft beer and wine) High volume and craft food. Opening and closing duties, cash handling, keyholder.

-DLS Events (Los Angeles) 01/17 – Current

On call for music festival bartending. High volume and long hours. Typically from 8-16 hours. Set up and breakdown of location bar. Full bar cocktail menus and free pouring.

-El Cid Restaurant & Venue (Los Angeles, Ca)

01/18-08/19 Bartending and serving for high volume dinner and events. Full bar.

-The Continental Room (Fullerton Ca) – Barback, Bartender 01/15- 05/19 High Volume weekends and weekdays with fast cocktails and craft cocktails.

-The Observatory Venue (Santa Ana,Ca) 01/16- 01/17

High Volume venue Barback for venue and also their festivals (HIGH VOLUME LONG HOURS!!!!)

-The Shrine Concert Hall (Los Angeles) 02/15 – 02/17 Bartender (High Volume)

Set up of satellite bars at concert hall on various floors at start of shift and break down to liquor and supply rooms at the end of shift.

Languages

Spanish (Fluent)

Certifications

Food Handlers

Tips