

qawiy kollore

customer service

Los Angeles, CA

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TO acquire a position at a company that is upwardly mobile that affords me the opportunities to maximize my potential, and to contribute to company objectives, as well as developing personal growth that is parallel with company direction.

Authorized to work in the US for any employer

Work Experience

Barback

Club ember - Orlando, FL

May 2022 to Present

Call Center Representative

Grassroots Campaigns - Greensboro, NC

June 2020 to Present

handled different political calls for big companies .

Packer

PrimeFlight Aviation - Ontario, CA

September 2020 to February 2021

Worked over time with a amazing team

Call Center Representative

Alorica - Greensboro, NC

January 2020 to June 2020

i handled billing and trouble shooting on bushiness accounts that could exceed 100,000 and more

Food runner

Slate - Orlando, FL

March 2015 to September 2015

Daily task was to buss tables and food run

Call Center Representative

Education Connection - Orlando, FL

March 2015 to May 2015

Had out bound calls to get the youth to sign up for school

customer service

Teleperformance ASD

2014 to 2015

Education

Diploma

Valencia college

2014 to 2015

Skills

- Call Center
- Customer Service
- Telemarketing
- Cold Calling
- Phone Etiquette
- Computer Skills
- Typing
- Cash Handling

Certifications and Licenses

Sever at Denny's

Serving people and using there POS system

Food prep Frogger's

Cooking and getting food ready on a busy strip to go out

Assessments

Customer service — Completed

September 2020

Identifying and resolving common customer issues

Full results: [Completed](#)

Sales skills — Familiar

July 2020

Persuading reluctant customers to buy products or services, and influencing and negotiating with customers to meet sales goals.

Full results: [Familiar](#)

Retail customer service — Familiar

July 2020

Measures a candidate's ability to comprehend and respond appropriately to retail customer needs.

Full results: [Familiar](#)

Verbal communication — Familiar

July 2020

Speaking clearly, correctly, and concisely

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

Smokey bones busser.

My duty is to serve and support other staff members and customers . I am well rounded in front of house and back of house and both . So I need be I can take on multiple areas of the establish ment