

HUNG NGUYEN

San Jose, CA 95138

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BARTENDER

Experienced and skilled bartender and wine steward with over 7 year experiences in upscale environments as well as catered events. Certified as a bartender by the International Bartending School. Additionally, trained in wine sale and services. Skilled in preparing cocktails according to recipes as well as knowledge about liquor and wines. Combine excellent customer service and bar management. Speak bilingual English and Vietnamese.

RELEVANT SKILLS

Bar Management

- Maintained the cleanliness and order of the bar and surroundings creating a welcoming atmosphere.
- Inventoried and secured liquors and other supplies, ordering when necessary to main optimum supply level.
- Prepared garnishes, glasses, snacks etc. for opening of bar.
- Opened and closed register. Turned in monies and secured the bank.

Customer service

- Welcomed guest warmly, anticipated needs, thanks guest as they left.
- Establish a rapport with customers leading to repeat customers .
- Handled sensitive issues such as conflicts and cut offs with tact and professionalism.
- Prepared traditional and customized drinks at the request of patrons .

EMPLOYMENT EXPERIENCE

Bartender , Milano Vietnamese Night Club, CA	2010 - present
Bartender and server , Sky West Golf Club and Restaurant	2009 - 2010
Bartender and server , Crown Plaza Cabana Hotel	2008 - 2009
Bartender , Garden City Casino	2007 - 2009
Bartender and Server , Global Gourmet Catering, CA	2006 - present
Wine Steward and Server , Professional Culinary Institute	2006 - 2010

VOLUNTEER:

- Santa Clara Valley Collective Service (SCVCZ) Dispensary
- Vista Center for the Blind and Visually impaired

CERTIFICATIONS

Hung Nguyen, 408-531-7256. Kennyhung02@yahoo.com

- Event Planning In progress
- Bar and Beverage Management Professional Development Institute of Tourism
- Wine Sales and Service Wine Spectator School
- Understanding Wine Wine Spectator School
- Bartending International Bartenders School

EDUCATION

- Evergreen Valley College in progress