



# Valerie Rowley

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10446 commerce avenue

Tujunga, CA. 91042

(818) 606-2837

[Valerie\\_Rowley@yahoo.com](mailto:Valerie_Rowley@yahoo.com)

Energetic and positive cashier with a passion for customer service.  
Great efficient team player with extensive product knowledge in the food  
and customer service field.

## **EXPERIENCE: Ralphs Grocery Store (2016-present)**

- Transitioned through various departments by promotion
- Has received numerous customer service acknowledgements
  - ***Cashier***
    - Process customer transactions
    - Maintain cash drawer
    - Point of Sale systems
    - Provide top tier customer service
    - Multitasking, problem solving, accuracy
  - ***Deli Department***
    - Complete customer orders
    - Food preparation
    - Maintain proper food handling procedures
    - Responsible for closing department at end of day
    - Provide top tier customer service
  - ***Courtesy Clerk***
    - Provide top tier customer service
    - Assist customers
    - Maintain store cleanliness
    - Assist in maintaining grocery stock

## **Silver Services Events (2011-2016)**

- Hostess / Waitress / Customer Service Specialist
  - Served and hosted hundreds of clients and guests
  - Maintained proper food handling procedures
  - Professional dress and appearance standards
  - Keep guest satisfied and great service

**SKILLS:** Point of Sale systems / Computer Skills / Accuracy / Verbal Communication / Time Management / Problem Solving / Customer Service / Positive attitude / Work well with others / Team Player

**EDUCATION:** Verdugo Hills High School

- High School Diploma, 2013

**REFERENCES:**

Sandy Miller  
5930 ~~Canyonside~~ Road  
La Crescenta, CA. 91214  
(626) 318-9533

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