

Valerie Rowley

10446 commerce avenue

Tujunga, CA. 91042

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Energetic and positive cashier with a passion for customer service.
Great efficient team player with extensive product knowledge in the food
and customer service field.

EXPERIENCE: *Ralphs Grocery Store (2016-present)*

- Transitioned through various departments by promotion
- Has received numerous customer service acknowledgements
 - **Cashier**
 - Process customer transactions
 - Maintain cash drawer
 - Point of Sale systems
 - Provide top tier customer service
 - Multitasking, problem solving, accuracy
 - **Deli Department**
 - Complete customer orders
 - Food preparation
 - Maintain proper food handling procedures
 - Responsible for closing department at end of day
 - Provide top tier customer service
 - **Courtesy Clerk**
 - Provide top tier customer service
 - Assist customers
 - Maintain store cleanliness
 - Assist in maintaining grocery stock

Silver Services Events (2011-2016)

- Hostess / Waitress / Customer Service Specialist
 - Served and hosted hundreds of clients and guests
 - Maintained proper food handling procedures
 - Professional dress and appearance standards
 - Keep guest satisfied and great service

SKILLS: Point of Sale systems / Computer Skills / Accuracy / Verbal Communication /
Time Management / Problem Solving / Customer Service / Positive attitude /
Work well with others / Team Player

EDUCATION: Verdugo Hills High School

- High School Diploma, 2013

REFERENCES:

Sandy Miller
5930 Canyonside Road
La Crescenta, CA. 91214
(626) 318-9533

Esperanza Bustos
521 Foothill Blvd
La Canada Flintridge, CA 91011
(818)790-0584