

# Mariah Lott

Long Beach, CA 90805

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

## Work Experience

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### **Customer Service**

Gucci - Las Vegas, NV

May 2022 to January 2023

- Inbound call center position that handled customer service inquiries for all of Gucci
- Processing of payments/orders/refunds
- Resolved customer issues
- Booked appointments for clients
- Worked inbound and outbound calls
- Managed customer accounts and sensitive information
- Handled reservations and appointments
- Collected and documented orders
- Responded to inquiries and issues

### **Cashier**

Shiekh Shoes - Culver City, CA

March 2019 to March 2021

making sure I'm cashing out the right person making sure there taking care of by one of are sales associates, counting down the draw, greeting all customers, and also try to up sale for the sales associates as well.

Rang up purchases

Counted out cash drawers Stocked shelves

Received and processed returns

- Opened and closed store
- Greeted every customers and guests
- Assisted customers and guests as needed
- Operated cash register[s]
- Counted out cash drawers

### **Manager/Cashier/Customer Service**

Closet desire boutique - Inglewood, CA

December 2018 to April 2019

Managing all inventory, Keeping up with sales, opening and closing store, counting cash making sure the draw right at all times, and fast multitasking, and setting events up as well.

### **Sales Associate**

W.w. Fashion - Long Beach, CA

March 2015 to December 2018

Open/Close store

Work sales floor

Assist customers

Organize clothing, accessories, shoes, undergarments and etc. Keep store moving and close sales

- Worked as team lead

- Greeted guests and customers in a friendly manner

### **Maid/Housekeeping Cleaner**

Susan maid service - Long Beach, CA

June 2014 to September 2014

Worked at various properties in the LA area

Responsible for cleaning living-rooms, dining areas, bathrooms, bedrooms, patios, yards, pool areas, office spaces and party venues.

- Worked as housekeeper in a home, vacation rentals and an apartment building
- Assisted with cleaning bedrooms and restrooms
- Removed trash

### **Cashier/Customer Service**

Walmart - Leander, TX

September 2013 to May 2014

- Smile, greet, and thank customers with a positive attitude
- Stand for long periods of time while checking out customers quickly and accurately
- Keep your area clean and presentable
- Answer customer questions and help them with their needs
- Be available to assist associates across the store as needed

### **Cashier**

Burger King - Maumelle, AR

April 2013 to August 2013

Handled cash drawer

Count money

Counter help

Processed orders and payments Handled customers and service Assisted in drive-thru

Accomplishments Cashiering skills People skills Customer service

### **Cashier/bagger**

Kroger Grocery store - Maumelle, AR

February 2011 to December 2012

Cashier

Bagger

Stocker

Worked on front end of store

Handle money/cash box

Process coupons/discounts

Handle exchanges/returns

## Education

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### **High school diploma**

Rouse high school - Leander, TX

August 2012 to May 2013

## Skills

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- Upselling
- Cashiering
- Food Service
- Cash Handling
- POS
- Retail Sales
- Sales
- Customer Service
- Merchandising