

Kenyell Williams

San Diego, CA 92115

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+1 225 624 5712

- Responsible for providing non-medical personal care, supervision, assistance and companionship; in addition to maintaining a safe and clean environment for clients who require supervision for reason of advanced age, physical disabilities, mental deficiencies, or other health related conditions.
- Friendly and enthusiastic worker with 5 years of specialization in fast paced restaurants. Able to learn new tasks quickly and proficient in growing key customer relationships. Represent establishment with friendly, professional demeanor at all times. Deliver orders quickly, take requests, and maintain dining areas in a clean and neat fashion.
- Maintains, cleans, and sanitizes work stations. Cleans and sanitizes dishes, utensils, pots, pans, and other containers and returns to appropriate location in the kitchen area. Refills condiments or other supplies. Follows all safety and sanitation guidelines and regulations to ensure quality food service.

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Beauty Advisor/Cashier

Ulta Beauty

January 2022 to February 2023

As a beauty advisor I am responsible for providing an exceptional experience for all ulta guests by engaging each guest to determine their individual needs, keeping fixtures fully stocked with merchandise, maintaining overall store cleanliness and completing tasks as assigned.

- Communication skills.
- Presentation skills.
- Marketing skills.
- Extensive knowledge of beauty trends and skincare products.
- Customer service and sales skills.
- Sales and retail experience.

Caregiver

The Medical Team - Metairie, LA

October 2021 to January 2022

- Assisting with dressing, bathing and care of skin, mouth, and hair
- Assisting with getting into the bathroom or use of a bedpan or urinal.
- Assisting to transfer into and out of bed, transfer assistance deemed safe by a supervisor
- Assistance with walking/ ambulation if deemed safe by a supervisor
- Emptying urinary/catheter/ leg bags
- Sweeping and vacuuming floors
- Mopping and cleaning the clients main living areas
- Changing clients bed linens
- Washing and drying laundry

- Dusting the main living areas

Caregiver

Accredited Home Care - San Diego, CA
October 2019 to May 2020

- Assistance with clients' activities of daily living (ADLs) such as:
 1. Ambulation, transfers, and gait assistance
 2. Bathing, grooming, and hygiene
 3. Meal preparation/Nutritional support
 4. Dressing
 5. Toileting
- Oral medication reminders
- Light housekeeping duties in order to maintain a safe and clean environment for the client
- Transportation/Escort to appointments
- Supervision and companionship

Amazon Warehouse Associate

Amazon Prime Now Shopper - San Diego, CA
August 2019 to October 2019

- pick a tote
- unloading trucks
- track and stow merchandise for customer orders
- escalate overstock and damaged products
- lift and scan boxes
- place boxes and packages on the correct pallets

Shift Leader

freshii - San Diego, CA
December 2018 to April 2019

- greet customers and present menus
- provide excellent customers services
- make suggestions based on their preferences
- take and serve food/drinks orders
- up sell when appropriate
- arrange table settings
- keep tables and kitchen clean and tidy at all times
- deliver checks and collect payments
- cooperate and communicate with all staff
- adhere to all relevant health department rules/ regulations and all customer service guidelines

Shift Leader

Dunkin Donuts - San Diego, CA
August 2017 to December 2018

- Trained new employees
- worked as a team member performing cashier duties, product assistance/assembly and cleaning while maintaining excellent customer service
- expressed appreciation and invited customers to return to the store
- guaranteed positive customer experiences and resolved all customer complaints

- responsible for ringing up customers in a timely manner and guaranteeing high level of customer service.
- regularly sought opportunities to up sell and add on additional merchandise
- stocked and rotated inventory regularly
- performed store opening/closing duties, including counting cash drawers and checking all equipment for proper functioning
- bank deposits
- cash handling

Education

High School Diploma

Lincoln High School - San Diego, CA

June 2017

Skills

- Call Center
- Customer Service (5 years)
- Customer Care
- Customer Support
- Picker Packer
- Shipping Receiving
- Warehouse Associate (1 year)
- Shipping
- Unloading
- Order Puller
- Loading
- General Labor
- Care Giver (5 years)
- Home Health
- Home Care
- Direct Care
- Nursing
- Meal Preparation
- Vital Signs
- Hospital Experience
- Medication Administration
- Dementia Care
- Patient Care
- Cleaning Experience
- Senior Care (5 years)

- Laundry
- Alzheimer's Care (5 years)
- Upselling
- Restaurant experience
- Management (5 years)

Certifications and Licenses

Basic Life Support (BLS)

April 2018 to April 2020

Successfully completed the cognitive and skills evaluations in accordance with the curriculum of the American Heart Association Basic Life Support (CPR and AED) program.

CPR/First Aid

Food Handler

March 2019 to February 2022

Assessments

Cooking Skills: Basic Food Preparation — Completed

June 2019

Preparing food, using cooking equipment, and converting ingredient measurements.

Full results: [Completed](#)

Customer Focus & Orientation — Highly Proficient

May 2019

Responding to customer situations with sensitivity.

Full results: [Highly Proficient](#)

Work style: Reliability — Familiar

May 2019

Measures a candidate's tendency to be dependable and come to work.

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.