

Felecia Pierce

San Diego, CA 92101

fpierce1967fnb5b_5eb@indeedemail.com

+1 619 288 8358

Work Experience

Food Service Partner

Scripps Mercy Hillcrest Hospital - San Diego, CA

November 2022 to July 2023

- Prepping of salads, fruit, and cookies in specific portions.
- Delivering meal orders to patients room.
- Picking up dirty trays when assigned from hospital floors.
- Assist patients when needed with meal request.
- Excellent Customer Service and delivering of meals in a timely matter.

Commerce Warehouse Associate

Amazon Fresh UCA6 - San Diego, CA

September 2021 to September 2022

- Reading and deciphering work orders.
- Locating and extracting merchandise from shelves and storage areas.
- Confirming merchandise information matches that of the work order.
- Inspecting the merchandise for damage, flaws, and irregularities.
- Packing the merchandise for delivery.

Food Service

Sharp Memorial Hospital - San Diego, CA

February 2021 to May 2021

- Delivers patient tray, late trays in an expedient manner.
- Prepares tray line for service by lining trays, preparing silverware etc. as appropriate to the position.
- Prepares / Delivers patient nourishment w/ appropriate utensils.

Guest Services Representative

Legacy Center - San Diego, CA

March 2019 to January 2021

- Demonstrated attentiveness and responsiveness to guests needs, ensures follow-through and completion.
- Demonstrated excellent guest and team member relations at all times, with all departments.

Residential Advisor

San Diego Rescue Mission - San Diego, CA

January 2015 to January 2016

- Provided leadership in the facility and promote student and guest safety, while creating an environment that is trauma informed.

- Provided student/guest services and engagement through appropriate ministry and relational connection in support of maintaining program compliance.
- Provided administrative support and other documentation as needed.
- Represented our Mission, Vision and Values and continue to grow professionally and spiritually

Sales Associate

Burlington - San Diego, CA

August 2013 to October 2015

- Prepare merchandise for sales floor.
- Cashier
- Knowledge of the men's department merchandise and sizing
- Process layaway orders,
- Clean store
- Excellent Customer Service.

Education

Cesar Chavez San Diego Continuing Education - San Diego, CA

January 2019 to April 2019

High school diploma or GED in General Education

Foundation High School - San Diego, CA

March 1992 to June 1992

Skills

- Excellent communication and organizational skills
Strong interpersonal and problem-solving abilities
Highly responsible and reliable
Ability to work well independently and as a member of a team
Punctual and excellent attendance
- Guest Services
- Serving Experience
- Food Service
- Typing

Certifications and Licenses

AED Certification

First Aid Certification

Food Handler Certification

CPR Certification