

Patrick G.S. Silva

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Goal: To further expand my experience in the service industry with a viable team committed to work together throughout hardships and obstacles.

Skills:

- Cash handling
- Building rapport
- Security management
- Skilled teamwork
- Restaurant Etiquette

Employment: •The Fours July 2017-Jan 2019

Position: Server/Host

Location: Boston, MA

Responsibilities: Providing memorable customer service, eventually memorizing new menu additions and allergies. Cash handling & covering areas during shortages such as hosting.

•Cleo Third st Aug 2019- March 2020

Position: Server/food runner

Location: Los Angeles, CA

Responsibilities: A high end, 5 star restaurant built for mediterranean lovers with a family/romantic setting. Memorized the menu and eventually became a reliable source for those unsure of what to order (From drinks to dinner).

•Olive Garden March 2021-Sept 2021

Position: Server

Location: Los Angeles, CA

Responsibilities: Handling Olive Gardens signature demands such as consistently catering to the unlimited Soup/Salad. Food running orders made by our guests handling large groups of families/orders while maintaining the friendly Olive Garden family experience.

•Yard House September 2021-

Position: Server

Location: Los Angeles, CA

Responsibilities: Providing memorable customer service, memorizing new menu additions and allergies and studying over 100 different beers and signature yard house cocktails.

Referrals:

Fran F.- Fours manager 617-513-4148

Kenniel Velez- Branch Manager 617-867-9710

Carlos C- Cleo 3rd st manager 310-428-2198

Education: May 2009 Cypress Creek High School: High School Diploma, Orlando FL
June 2009 Orlando Tech: Certificate of Comp, Orlando Florida