

Yazmine Cortez

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Authorized to work in the US for any employer

Work Experience

Server

Kimpton Hotels & Restaurants - San Diego, CA

September 2022 to Present

- Provide excellent customer services.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Arrange table settings.
- Keep tables clean and tidy at all times.
- Deliver checks and collect payments.

Overnight valet auditor

LAZ Parking - San Diego, CA

June 2021 to April 2023

Overnight duties include also security/ front desk duties. I drive guest vehicles to our company's independent garages I greet guest at the hotel and give them a scripted basic information about valet I keep updates on which cars are in our inventory and do a lot of audits I input every detail from the vehicle and transport it on our flash system (contract with kimpton alma)

Instacart Shopper

Instacart - La Mesa, CA

January 2020 to April 2023

Shop and deliver customers orders

Amazon Warehouse Associate

Amazon DSP - Poway, CA

October 2021 to February 2023

selecting, packing, and shipping orders, Receive and put away inventory. Get customer orders ready and pack them up. Put packed packages up in delivery vans

VA patient driver

Evelum - La Jolla, CA

May 2022 to August 2022

Drove patients and staff members to and from the trolley station to the front of the hospital in handicapped vans and golf carts

Admin Covid Staff

ProLink Staffing - San Diego, CA

February 2022 to June 2022

- Direct clients and greet them as they come in
- Provide snacks water and information while they wait
- Provide information on what is located on site / resources
- Communicate with the other companies ensure clarity
- Grab plates for clients clothes, shoes, etc
- Make sure each paper stays with each family
- Maintain social distancing
- Managed day-to-day operations of each station
- Listening for CBP Drops or JFS drops of clients

Comercial Driver

AutoZone - Spring Valley, CA

November 2020 to May 2021

I am a commercial driver I deliver and pick up parts from dealerships or other auto zone stores and I deliver them to auto shops. I am also a cashier and a parts sales associate.

Server/Waiter

Denny's - La Mesa, CA

February 2020 to November 2020

- Provide excellent customer services.
- Always strive towards best customer satisfaction.
- Greet customers and present menus.
- Make suggestions based on their preferences.
- Take and serve food/drinks orders.
- Up-sell when appropriate.
- Arrange table settings.

Subway Artist to Assistant Manager

Subway

January 2019 to February 2020

My Job Requirements: Closer, opener, key holder, stocker, cleaning, prepping, assistant to manager, upselling, and cash handler

- Skills that I learned and got better at, Ability to work under pressure, Customer service, being more efficient, problem-solving, communication skills

Education

High school diploma

Myacademy - San Marcos, CA

February 2018 to June 2021

Skills

- Hardworking
- Great Customer service
- Interpersonal skills
- Ability to work under pressure
- Time management
- Motivated
- Efficient
- Critical thinking and problem solving
- Upselling
- Money handler
- Commercial Driving
- Driving
- Delivery Driver Experience
- Commercial Vehicle Experience
- Assistant Manager Experience
- Bilingual
- Maintenance
- Guest Services
- Shuttle Driving
- Mechanical Knowledge
- Automotive Repair
- Warehouse Experience
- Load & Unload
- Route Driving
- Valet Parking
- Management
- Microsoft Office
- Freight Experience
- Communication skills
- Customer service
- Hospitality
- Restaurant experience
- Food safety
- Vehicle Maintenance
- Serving Experience

Certifications and Licenses

Driver's License

Food Handler Certification

November 2022 to November 2025