

Juan Rodriguez

Providing excellent customer service for over 10 years!

Fords, NJ

Authorized to work in the US for any employer

Work Experience

Chef

Villa Group - Morristown, NJ

November 2022 to April 2023

- Do prep for the entire menu due to constant high volume
- Work various stations on the line
- Fulfill orders in a timely manner
- Stock stations and reset kitchen
- Sanitize and clean kitchen
- Provide excellent quality and presentation

Delivery Driver/Warehouse

Amazon.com - Middlesex, NJ

August 2022 to January 2023

- Stowed packages accordingly
- Loaded packages
- Consistently completed on-time staging
- Set up packages for delivery drivers
- Maximize flow of inbound to delivery

Doordash Driver

DoorDash - Edison, NJ

January 2020 to December 2022

- Pick up food at various locations including restaurants, supermarkets, and private businesses.
- Deliver food to clients and customers in a timely manner while ensuring package quality and safety.

Assistant Store Manager

PHK Inc - Allentown, PA

July 2020 to February 2021

- Performed all duties required to run the store, from inventory to setting proper health guidelines.
- Always accommodate customers and provide excellent customer service.

In-Store Shopper

Whole Foods Market - Metuchen, NJ

September 2019 to July 2020

- As a shopper, I would fulfill online amazon prime orders. It's best for one to have basic training in every department of the store. This entailed walking around the facility, gathering items from different

departments of the store in a quick manner, separating, properly packing, and staging the bags to be ready for pick up.

- It is also required for a shopper to help any customer needing any type of assistance even while completing an order. This also required vast knowledge of store products and often assisting the various departments in peak hours of business.

Server/Customer Service

NDM Hospitality - Kissimmee, FL

August 2018 to August 2019

- Greet customers
- Provide information about hotel and other events
- Take customer orders
- Make suggestions about menu and provide pricing
- Take money and provide exact change
- Handle all beverages
- Do cleaning checklist throughout shift

Auditor

RGIS Inventory Specialists - Kissimmee, FL

October 2018 to April 2019

- I count merchandise and all stock of different stores that require inventory.
- I audit stores to cross check and verify previous inventory counts.

Cashier/Cook

Woodbridge Community Center - Fords, NJ

September 2015 to June 2018

- Cashier: Greet customers, take their order, make suggestions about menu and pricing, take money and provide exact change, and handle all beverages. Aid in kitchen cleaning.
- Cook: Prepare food orders, adjust orders to their specifications, stock all food needed, make catering orders. Clean kitchen.

Cold Prep Cook

Whole Foods Market - Metuchen, NJ

July 2017 to January 2018

- I was part of the cold production team. My duties were setting up two buffet style bars
- One made up of single items that needed to be cut, cleaned, and made ready to eat
- The second was made up of composed multi-ingredient salads, sides, and variety of produce.
- Cleaning and sanitizing work station and designated kitchen areas
- Preparing back ups for anything needed at the bars.

Busser/Server Assistant

Houlihan's Restaurants Inc - Edison, NJ

June 2015 to November 2015

Customer Service/Cashier

Wendy's Cooperation - Edison, NJ

October 2013 to May 2014

Education

Associate in Hospitality Management

Middlesex County College - Edison, NJ

2015 to 2018

Culinary Advancements in Culinary Arts

Le Cordon Bleu College of Culinary Arts-Orlando - Orlando, FL

2014 to 2015

Skills

- Food Service (5 years)
- Culinary (10+ years)
- Microsoft Office (3 years)
- Customer Service (10+ years)
- Catering
- Kitchen Management Experience
- Banquet Experience
- Busser
- Food Preparation
- Food Safety
- Restaurant Experience
- Host/Hostess
- Retail Sales
- Food Production
- Serving Experience
- Inventory Control
- POS
- Merchandising
- Menu Planning
- Meal Preparation
- Purchasing
- Cleaning Experience
- Packaging
- Administrative Experience
- Restaurant Management
- Supervising Experience
- Events Management
- Leadership
- Sales Management

- Time Management

Languages

- Spanish - Fluent
- French - Beginner
- Italian - Beginner

Certifications and Licenses

Food Handler

December 2017 to 2020

Food Handler Certification

Driver's License

Assessments

Food safety — Proficient

February 2023

Knowledge of proper food and equipment handling safety measures

Full results: [Proficient](#)

Management & leadership skills: Impact & influence — Proficient

July 2022

Choosing the most effective strategy to inspire and influence others to meet business objectives

Full results: [Proficient](#)

Supervisory skills: Motivating & assessing employees — Proficient

July 2022

Motivating others to achieve objectives and identifying improvements or corrective actions

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

- Bilingual (Spanish)
- Good with Time Management
- Excellent Customer Service Skills
- Quick Learner
- Good Computer Skills