

Azahne Davenport

Sales Associate

Columbus, OH 43209

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Good day to you, my name is Azahne Davenport and I am a determined and well-rounded lady who loves to work hard and be on time. I have many useful skills such as communication, typing ability, and I have volunteered many places. I have acquired many coping skills, customer service skills, sales ability, and I pride myself on having definitive professional skills. Was in process of becoming a assistant manager

Work Experience

Speedway cook

Speedway LLC - Columbus, OH

August 2019 to August 2022

I was the store cook I prepared all the foods for the morning and afternoon shift I clean the store I also provided great customer service cashier service to my customers

COTA

Cota transportation - Columbus, OH

July 2021 to December 2021

I was responsible for providing the best transportation for the disabled anywhere they needed to go doctors appointments grocery stores etc

Tim Hortons Team Member

Tim Hortons - Columbus, OH

October 2018 to January 2019

I did everything make food make special drinks coffees cashier drive thru customer service move up to train to be a shift manager

Sales Associate

Metro PCS - Columbus, OH

August 2017 to December 2018

Worked with team members and staff assisting customers on obtaining service plans for their phones, repair and maintenance, and helping them with any issues that they may have with their cellular phones.

- Answered incoming calls
- Conducted credit card transactions through POS System
- Placed orders
- Responsible for the opening closing store department
- Educated customers about our products
- Completed an average of 100 transactions per day
- Assisted with returns
- Responsible for store displays

- Stocked the floor
- Maintained a clean service environment
- Provided pleasant customer service

Ware house

Victoria's Secret

June 2018 to September 2018

picking and packing became a line leader which isn't training all employees why there job is while on my line

Cashier/Crew Trainer

McDonalds - Columbus, OH

June 2015 to November 2016

Managed transactions for customers for their food, greeted and welcomed customers to restaurant, assisted in daily maintenance and clean-up of restaurant, and trained and led fellow crew members in different areas and routines in the restaurant.

Customer Service Representative

U-Haul - Columbus, OH

January 2019

Customer service making sure customers isn't provided with the best service that's fits them most answering phones handling deposits call customers late on there storage payments scheduling reservations and canceled pretty much a bit of everything

- Performed data entry for customer information
- Set up client appointments
- Performed customer service surveys
- Provided policy and service information
- Assisted customers with a warm and professional attitude
- Answered general questions
- Resolved customer information and complaints
- Responsible for cashier duties
- Handled online orders and credit card transactions

Education

High school or equivalent in Tasc

Aus Academy - Columbus, OH

February 2014 to September 2017

Skills

- Customer Service (5 years)
- Sales Experience (2 years)

Certifications and Licenses

Front desk / Microsoft experience

January 2017 to July 2018

Assessments

Front Desk Agent (Hotel) — Proficient

September 2019

Selecting hotel rooms based on verbal requests and identifying errors in hotel data.

Full results: [Proficient](#)

Attention to Detail — Completed

May 2019

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Completed](#)

Customer Focus & Orientation — Proficient

October 2019

Responding to customer situations with sensitivity.

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

Additional Information

SKILLS: Skill Name Skill Level

Verbal Communication Intermediate

Quick Learning Expert