

Andrew Craig-Johnson

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EMPLOYMENT OBJECTIVE

To gain employment with a company where I can bring my strong work ethic, responsibility, and motivation, and apply them for the betterment of the organization.

SUMMARY OF QUALIFICATIONS

- Basic MS Word/Excel
- Detailed and resourceful in completing tasks
- Skilled and receptive in responding to customer needs
- Resolves customer conflict with emphasis on customer satisfaction
- Hard Working
- Able to lift 50 lbs.
- Cash handling.

EXPERIENCE

Cashier/Sales Floor

- Receiving payment by cash, check, credit cards, vouchers, or automatic debits and issuing receipts, refunds or change due to customers
- Counting money in cash drawers at the beginning of shifts to ensure that amounts are correct
- Stock shelves, racks, cases, bins, and tables with merchandise and arrange merchandise displays to attract customers
- Organizing merchandise by size, category, hanging them on hangers and Re-ticketing items

Customer Service

- Engendered customer loyalty by remembering personal preferences.
- Controlled line and crowd control with quick effective service.

Warehouse

- Packed and unpacked items to be stocked on shelves, stockrooms, warehouses.
- Verified inventory computations by comparing them to physical counts of stock, and investigated discrepancies or adjust errors

EMPLOYMENT HISTORY

Customer Service (temporary)	San Francisco Giants, San Francisco, CA	2012-2014
Cashier	Select Staffing, San Carlos, CA	2012-2013
Warehouse	Select Staffing, San Carlos, CA	2010-2011

EDUCATION AND CERTIFICATIONS

Received General Education Development (GED)
Baden High School, South San Francisco, CA

Cashier Test

Score 13/15

86%

- b 1) A roll of quarters is worth?
a) \$5.00
b) \$10.00
c) \$15.00
d) \$20.00
- a 2) A roll of dimes is worth?
a) \$5.00
b) \$4.00
c) \$3.00
d) \$2.00
- d 3) A roll of nickels is worth?
a) \$8.00
b) \$6.00
c) \$4.00
d) \$2.00
- c 4) A roll of pennies is worth?
a) \$1.00
b) \$0.75
c) \$0.50
d) \$0.25
- c 5) What does POS stand for?
a) Patience over standards
b) Percentage of sales
☒ c) Point of sales
d) People over service
- 8.75% 6) What is the current sales tax rate in your city? 8.75%
- c 7) A customer buys a bowl of soup for \$1.25, an apple \$0.90 and a soda is \$0.79. If you are given \$10.00 how much change should you give back? 2.14
a) \$4.06
b) \$2.06
c) \$7.06
d) \$5.06
- b 8) A customer buys two shirts for 10.50 each and two ball caps for \$7.25 each. If you are given \$50.00 how much change should you give back?
a) \$19.50
b) \$14.50
c) \$9.50
d) \$4.50
$$\begin{array}{r} 21 \\ + 19.50 \\ \hline 35.50 \end{array}$$
- d 9) A customer buys soda for \$3.75 and a hot dog for \$4.25. If you are given \$20.00 how much change should you give back?
a) \$6.00
b) \$8.00
c) \$10.00
d) \$12.00
- a 10) A customer buys two hamburgers at \$3.75 each, two bags of chips at \$1.25 each, two cookies at \$2.50 each and two sodas at \$3.25 each. If you are given \$100.00 how much change should you give back?
a) \$78.50
b) \$58.50
c) \$38.50
d) \$28.50
$$\begin{array}{r} 15 \\ + 6.50 \\ \hline 21.50 \end{array}$$