

KEVIN D. BROWN

PROFESSIONAL SUMMARY

Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals.

WORK HISTORY

Chef, 07/2023 to Current

Marriott Prattville Oak Tavern - Prattville, AL

- Oversaw grill, stove, and oven, and cleaned equipment after every shift.
- Placed orders to restock items before supplies ran out.
- Handled and stored food to eliminate illness and prevent cross-contamination.
- Prepared meals from scratch using authentic, popular recipes to generate repeat business.

Driver, 04/2023 to 07/2023

TRIO Community Meals - Selma, AL

- Responsible for properly temping food upon delivery to senior centers to ensure safe consumption.
- Delivered meals to senior citizens and on time and in excellent condition.
- Followed proper safety procedures and protocols while loading, unloading and operating company van.

Technical Support Advisor, 01/2023 to 04/2023

Kelly Connect - Remote

- Served as primary point of contact for triaging technical issues.
- Reviewed technical guidelines to verify compliance with information security standards and best practices.
- Enforced use of prescribed technical procedures, designing monitoring protocols to confirm compliance with guidelines.
- Managed over 50 customer calls per day

Patient Transportation Coordinator, 06/2022 to 12/2022

American Customer Care - Remote

- Dispatched timely transportation of diverse clients to healthcare facilities.
- Coordinated travel routes for independent drivers using Veyo technology
- Scheduled most effective mode and routing for client appointments while handling high call volume.

Education Specialist, 05/2021 to 06/2022

Selma Aids And Information Referral - Selma, AL

- Implemented programs to engage community in HIV education through classroom lectures and community events, and testing
- Created content for social media such as live Q&A and community events
- Prepared and led support groups for clients.
- Developed open rapport with clients, encouraging sharing of questions and concerns.

Social Studies Teacher, 08/2020 to 05/2021

Dallas County School District - Selma, AL

- Maintained awareness of relevant current events and quickly incorporated study into the curriculum.
- Educated students regarding national and global social issues and influencing factors.
- Created lesson plans and made adjustments based on overall class performance throughout the year.
- Established and supported a positive educational environment for student learning.

CONTACT

Address: Montgomery, AL 36107

Phone: 3343492357

Email: kevindbrown88@gmail.com

SKILLS

- Critical Thinking
- Calm and Professional Under Pressure
- Problem-Solving Ability
- Strategic Selling
- Customer Service

Fragrance Sales Associate, 05/2018 to 04/2020**Macy's - Atlanta, GA**

- Applied extensive knowledge and training on perfume and scent products to educate prospects and customers.
- Demonstrated products to help customers make purchasing decisions on perfumes and fragrances.
- Utilized well-honed interpersonal and people skills to approach customers, engaging in conversation to promote products.
- Ranked among top sales performers, averaging over \$100,000 sales annually

Fragrance Counter Manager, 06/2017 to 04/2019**Nordstrom - Atlanta, GA**

- Establish relationships with vendors and fragrance ambassadors
- Promote and attend events for fragrance houses such as Creed, Tom Ford, and English Laundry.
- Arranged merchandise to present visually appealing displays and attract clientele.

EDUCATION**MBA, General Management , 05/2023****Faulkner University** - Montgomery, AL**Bachelor of Science, Communications , 12/2010****Kennesaw State University** - Kennesaw, GA