

Qwashunda Sanders

Tallassee, AL 36078

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Summary

Enthusiastic retail professional with hands-on experience in customer service, payment processing and sales. Strong communicator and team player, eager to learn new processes to support overall organizational success. Dedicated employee with strengths in customer service, sales and promotion strategies. Successful in teaching junior employees how to maximize performance.

Skills

- Customer Service
- Cash Handling
- Policies and Procedures
- Customer Transactions
- Honest and Ethical
- Cash Register Operations
- Price Identification
- Staff Supervision
- Problem Solving
- Shipment Procedures
- Feedback Acceptance
- Credits and Refunds
- Detail-Oriented
- Problem-Solving
- Inventory Stocking
- Employee Training
- Work Task Prioritization
- Honest and Dependable

Experience

Cashier, 05/2017 – Current

Wendy's

- Learned roles of other departments to provide coverage and keep store operational.
- Scanned merchandise using point-of-sale system for accurate purchase totals.
- Answered product questions with up-to-date knowledge of sales and store promotions.
- Helped with purchases and signed customers up for rewards program.
- Discounted purchases by scanning and redeeming coupons.

Cashier, 11/2016 – 09/2017

KFC

- Delivered high level of customer service to patrons using active listening and engagement skills.
- Helped customers find specific products, answered questions and offered product advice.
- Completed daily recovery tasks to keep areas clean and neat for maximum productivity.

- Worked closely with front-end staff to assist customers.

Cashier, 05/2014 – 11/2016

Captain D's

- Operated cash register or POS system to receive payment by cash, check and credit card.
- Accepted cash and credit card payments, issued receipts and provided change.
- Answered customer questions and provided store information.
- Collected payments and provided accurate change.

Education and Training

Tallassee High School – Tallassee, AL

- Ranked in Top 3.9% of class
- 5% GPA