

Hello

I'm Micah Maldonado

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Skills

- English
- Multitasking
- Focused
- Setting Appointments
- Customer Service
- Safety and Compliance
- High-volume call environments
- Fast-Paced Environment
- CPR Certified
- Food and Safety Handling
- Hard Working

Experience

May 2021 - August 2021

Amazon Dur 1- Warehouse Associate

- Graveyard shift
- Unload dock and separate packages
- Hazmat trained incase of hazardous materials leaking from packages
- Stow Packages into correct outbound bags
- Separate oversized (50lbs+) packages into oversized aisle
- Finish assigned routes for outbound packages
- Routes require going through stowing aisles and moving full bags onto carts and moving them to loading dock
- Loading dock organization, carts are numbered and labeled
- Amazon Prime drivers arrive, outbound packages are loaded into Prime Trucks and ready for delivery.
- Communication throughout entire warehouse: managers, part-time associates, full-time associates, Hazmat, HR, Dur 1 Leaders, and Prime drivers
- All proper PPE equipment

May 2020- May 2021

Ross Dress For Less- Front-End Supervisor/ Sales Associate

- Provide excellent customer service
- Provide quick and efficient checkouts
- Manage cashiers in front- end of the store
- Manage cashbox and distribute change to cashiers that need change in their drawers
- Organize clothing and other store merchandise keeping the store clean and presentable for customers
- Train new hires

- Established communication with managers and other sales associates
- Greeting every customer

November 2019- January 2020

CCC California Conservation Corps, Fortuna- *Kitchen Specialist & On-Field Worker*

- Hands-on training through working outdoors and indoors facilities
- Tool handling and safety training
- Working and living with over 50 to 100 core members
- Working in miserable conditions: Raining, Storms, Extreme Heat, and Extreme Cold
- Hands-on training in an industrial Kitchen with real head certified chiefs
- Disciplined training and required times of instruction
- Required wake up times and required finished cleaning times every day
- Required morning chores 5 am
- Food safety and handling training and certifications
- Learning to cook in fast-paced environments for many-core members
- Learning to cook for Vegan/ Vegetarian, Pescatarian, and Animal Eating members
- CPR certified
- Long Hours, Low Pay, Miserable conditions

May 2019 - September 2019

New Power Solar, Lake Elsinore - *Appointment Setter*

- Provide mobility assistance such as walking and regular exercising
- Kept clients engaged in social networks and communities
- Uploaded company procedures and policies to EDMS routing for approval and training
- Wrote reports of daily activities and irregularities such as property damage, theft, guest or employee accidents and unusual occurrences
- Talk to homeowners, door to door, informing them of Senate Bill 100
- Be consistent with company pitch and tactics
- Inform the homeowners of the state's goal and offer to help save money by creating power on-site with solar
- Book appointments with homeowners and get the last 12 months of usage for the home.
- Hold conversations with qualifying homeowners until the appointment is booked
- Establish trust and relationship with homeowners to ensure follow up
- Dedicated hours of constant knocking in varying temperatures throughout the day

December 2015- April 2018

CAL Fire, Moreno Valley - *CAL Fire Station Volunteer*

- Maintained clean, neat, and operational facilities to serve all program needs
- Enhanced operations by completing a wide variety of tasks, freeing up valuable time for full-time employees
- Helping with minor and major tasks around the station
- Working in groups
- Finishing tasks in a timely manner
- During the winter help with toy drive
- Responsibility and Hands-On work
- Adhered to organization procedures and instructions to maintain safety
- Greeted visitors cheerfully and answered questions to offer quality customer service
- Provided support and companionship to patients in need of assistance.

Education

August 2018 - May 2019

Val Verde High School - *Diploma*

- Completed my general education through the Val Verde Unified School District.

California Conservation Corps Training - *Certifications*

- Food Safety and Handling Certification
- First Aid and CPR Training Certification
- C.O.M.E.T Training Certification
- M.E.S.O. Training Certification
 - Photos Provided Below



Certificate of Completion

Micah Maldonado

has successfully completed requirements for

Adult First Aid/CPR

conducted by

American Red Cross

Date Completed: **02/14/2020**

Valid Period: **2 Years**

Instructors: **Andrea Garcia**



Certificate ID: 008NSM8

To verify, scan code or visit: <https://www.redcross.org/take-a-class/qrcode?certnumber=008NSM8>

Certificate of Completion

This certificate recognizes that

Micah Maldonado

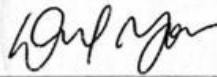
has successfully completed and passed the

California Food Handler Training Certificate Program



ASTM E2659
Certificate Issuer
#1021

Issue Date: 09/27/2019
Expiration Date: 09/26/2022



Donald Yoo (CEO)

Confirmation: 5203829
Verification Code: 2019-TANVRF

This course successfully meets the requirements for the California Food Handler Card.

www.123PremierFoodSafety.com



California Food Handler Card

Micah Maldonado

Issue Date: 09/27/2019
Expiration Date: 09/26/2022

Confirmation #: 5203829
Verification Code: 2019-TANVRF

www.123PremierFoodSafety.com | (714) 451-0075

STATE OF CALIFORNIA

CALIFORNIA CONSERVATION CORPS



Certificate of Completion

This certifies that

Micah Maldonado



Has fulfilled all requirements for completion of

Corpsmember Orientation, Motivation, Education & Training

TOPICS INCLUDED IN THIS INITIAL TRAINING INCLUDE BUT ARE NOT LIMITED TO: PHYSICAL TRAINING/NUTRITION; HEALTHY DECISION MAKING; TOOL ORIENTATION; ILLNESS AND INJURY PREVENTION; HEAT ILLNESS PREVENTION; CONFLICT RESOLUTION; EQUAL EMPLOYMENT OPPORTUNITY TRAINING; ALCOHOL/DRUG PREVENTION; BASIC FIRST AID/ADULT CPR; WATER SAFETY; GOAL SETTING; MESO TRAINING; EMERGENCY CAMP SUPPORT, AND MORE

December 10, 2019

Sarah Jones

Sarah Jones
Career Pathways and Transition Navigator



Fortuna, California
Location

"HARD WORK, LOW PAY, MISERABLE CONDITIONS..... AND MORE!"

STATE OF CALIFORNIA
CALIFORNIA CONSERVATION CORPS

Certificate of Completion

This certifies that

Micah Maldonado

Has fulfilled all requirements for completion of



Maintenance Employee Safety Orientation (M.E.S.O.) Training

This training provides an introduction to work with the California Conservation Corps in collaboration with Caltrans and assists with the following points of knowledge: CREW PLANS acronym and safety implication of working near or around moving traffic, Adopt-A-Highway best practices, Bag it, Move it, Leave it Principles, identification of hazardous materials, plants, and other debris, required PPE (personal protective equipment) while working with Caltrans, cone placement and work zone safety best practices, motorized equipment visibility, distance, training, and standard operating procedures, vehicle convoy understanding and education, and worker responsibility.

December 2019



Sarah Jones

Sarah Jones
Career Pathways and Transition Navigator

Fortuna, California
Center Location