

# Lilyanna Hernandez

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## SKILLS

Shift Management, Bilingual (English & Spanish), Goal Oriented, Microsoft (Word, PowerPoint, Excel), Guest Services, 10-key, Upselling

## EXPERIENCE

### **Cirque De Soleil - Prep Cook**

Jan  Mar  2023 

- Prep food
- Portion
- Clean



### **Cottonwood Financial - Assistant Store Manager**

- Take customers personal info
- Correctly input into system (serenity)
- Process loans
- Phone inquiries
- Day to day office responsibility

### **Amazon - Stower**

December 2021 - April 2022

- Inventory
- Scan items into database
- Store inventory
- Loading & unloading

### **Mobilelink - Sales Rep.**

June 2021 - January 2022

- Provide excellent customer care
- Sales (Wireless devices)
- Cash handling
- Team Lead

### **Wireless Solutions - Sales Rep.**

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January 2021 - June 2021

- Sales (Wireless devices)
- Cash management
- Set daily, weekly and monthly sales goal
- Inventory (daily, weekly & monthly)

#### **Rolling Dough - Shift Manager**

April 2018 - June 2021

- Schedule making
- Inventory
- Manager responsibilities

## **EDUCATION**

#### **Alief Taylor High School - Diploma**

June 2017

## **Goals with company**

- Learn with sense of urgency and eventually get promoted