

RAELEE STEINMETZ

(619)939-8413 | raeleerosee@gmail.com

OBJECTIVE

Skilled professional with strong communication skills and close attention to detail, looking for a position to have positive interactions with customers. Recognized for ability to communicate well with others, which will help provide exceptional service that ensure client retention and positive feedback.

SKILLS & ABILITIES

- Organized by keeping the workspace clean and clear of hazards (ex. picking up merchandise left on the floor or cleaning up spills from a drink)
- Responsible; Being on time, getting tasks done in a timely manner, and going above and beyond to help customers.
- Extreme people-person, always greeting guests with a smile and asking if there is anything I can do to better their shopping experience (Ex. "is there anything I can help you find today?"
- Team player. I love working in a team environment where we can work together to create a fun yet productive workspace.
- Able to notice suspicious behavior and deter theft with avid customer service as well as communicate with fellow employees and managers.
- Great with adding on to sales by suggesting similar products to what guests are shopping and most popular products.

EXPERIENCE

- American Eagle Outfitters & Aerie (March 2023-Present)
- Cirque Du Soleil KOOZA (June 8th-August 5th)

EDUCATION

Abraxas High School – Poway, CA

- Certificate of completion received 09/2021

REFERENCES

Franki Franco (American Eagle Manager)

Phone: (949)255-9186

Matthew Pope (School teacher)

Phone: (858)324-6213

Email: mpope@powayusd.com