Eileene Rosales

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PROFESSIONAL SUMMARY

Motivated Service Worker with exceptional social skills, communication abilities and customer service background. Pursues every opportunity to support team members and proactively address issues.

WORK HISTORY

Childcare Provider. Pomona, CA
Teddy Bear Daycare And Preschool | 11/2023 - Current

- Developed strong relationships with families, providing regular updates on child progress and establishing trust.
- Maintained clean facilities by following sanitation protocols, ensuring a healthy environment for all children.
- Facilitated learning through play, stories and outdoor activities for successful child outcomes.

Barista . Whittier, CA
Starbucks | 12/2022 - 11/2023

- Maintained a clean and organized workspace for optimal productivity and safety.
- Promoted a welcoming atmosphere by greeting customers with a friendly demeanor and promptly addressing their needs.
- Contributed to a positive team environment through effective communication and collaboration with colleagues.
- Managed time effectively to balance both front-of-house tasks and back-of-house responsibilities during busy periods.

INDEPENDENT COLORGUARD, MUSIC, AND TRAVELING

To me colorguard is a mixture of almost all my interests. It allows me to express myself through dance and music while engaging with new people of all backgrounds and ethnicities from all over. Taking part in this performing art creates opportunities for me to improve my leadership skills, communication, interpersonal skills and punctuality.

SKILLS

- Friendly and outgoing
- Team Player
- Cash Handling
- Exceptional customer service
- Beverage Preparation
- POS Systems Operation

EDUCATION

Rio Hondo College
Whittier, CA

GED
- Extracurricular Activities: Women's Soccer

Whittier High School
Whittier, CA
06/2019

High School Diploma
- Elected Captain of Whittier high varsity soccer
- Extracurricular Activities: Colorguard
- Whittier high school computer academy Member