

Francine von Husen

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SKILLS

- 6.5 years of customer service experience
- 4.5 years of delivery driver experience
- 2 years of floral experience
- Experienced in handling money and processing customer orders
- Excellent time management and attention to detail
- Experienced in working with teams against tight deadlines in high stress environments

EMPLOYMENT HISTORY

Red Carpet Events & Design | Reno, NV May- June 2023 & 2024 Floral Assistant

- Designed a heavy volume of floral arrangements for events to the schedule
- Responsible for pulling and stocking inventory related to floral for event preparation
- Worked on site setting up floral for events
- Processed incoming floral inventory
- Kept the workspace neat and tidy
- Worked against deadlines in a fast paced environment

Insomnia Cookies | Reno, NV August 2019- March 2023 Delivery Driver

- Delivered cookies and ice cream orders
- Worked with a team in close quarters environments handling perishable goods
- Solved problems with coworkers and customers in person and over the phone

Doreen's Desert Rose Florist | Fallon, NV May 2018- August 2019 Delivery Driver/ Floral Designer/ Customer Service Associate

- Trained in delivering and designing floral arrangements
- Worked on site setting up floral for events
- Processed incoming floral inventory
- Communicated with customers in person and over phone regarding orders
- Processed customer orders through the POS
- Utilized problem solving and worked against deadlines
- Managed inventory and shop cleanliness
- Trained in opening and closing the shop

Walgreens | Fallon, NV November 2016- May 2018 Customer Service Associate

- Processed customer payments at front register
- Handled customer service tasks in store
- Performed cleaning tasks

EDUCATION

- **University of Nevada- Reno, Reno, NV**
 - Attended 2019-22
 - Bachelor of Arts
- **Western Nevada College, Fallon, NV**
 - Attended 2016-19
 - Associate of Arts
- **Cleveland High School, Portland, OR**
 - Attended 2012-16