



SHAQUIRRA COHEN

Reno, NV 89508



PROFESSIONAL SUMMARY

Compassionate care giver skillful in daily living assistance and companionship. Improves patient quality of life and well-being by going above basic care to offer support.

Dedicated and driven customer Representative with proven skills in problem-solving and customer service. Tackles problems head-on and develops creative solutions. Accomplished in multitasking, time management and conflict resolution. Working in challenging environments, Excited about new opportunities

EXPERIENCE

Amanda care | Sparks, Nv

March 2024 - Current

Care giver

- Supported patients to continue participating in daily living activities.
- Reported changes in physical, mental and emotional conditions to nursing staff.

Banner health | Susanville , California

December 2023 - April 2024

Customer Service Representative

- Exceled in Meeting personal, team and company goals in customer service .
- Answered inbound calls to handle various concerns, set appointments and close sales.

Walmart | Susanville , California

January 2022 - November 2023

Overnight Stocker

- Removed cardboard and pallets and replaced overstock to keep sales floor and stockroom organized
- Replenished out-of-stock items on sales floor, staged overstock and rotated product to prevent spoilage.

Opwdd | schenectady, NY

January 2018 - January 2020

Direct Support Professional

- Coordinated recreational activities and medical appointments for assigned clients.
- Offered encouragement, coaching and emotional support to help clients achieve established goals.
- Worked cooperatively with client families, co-workers and supervisors to support client.

Dunkin donuts | schenectady, NY

SKILLS

- Care Plan Adherence
- ADL Assistance
- Data entry
- Basic Housekeeping
- Meal Preparation
- Scheduling
- Organizational Skills
- Multitasking Abilities
- Customer Service

January 2016 - January 2017

Team Member

- Completed numerous orders and projects per shift with high accuracy.
- Supported fellow team members with regular tasks and activities.
- Restocked supplies to keep teams productive.

EDUCATION

Diploma

June 2015

Schenectady high, Schenectady , Ny

- Continuing education in the medical field not yet certified

LANGUAGE

English - Native

COMMUNITY SERVICE

- Cleaning up road ways
- small watering holes
- Trash pick around the neighborhood to keep our environment clean/safe

VOLUNTEER

Child services | schenectady, NY

December 2016 - April 2017

Child provider

- Checked victims for signs of life and injury.
- Corroborated evidence with statements from suspects, witnesses and persons of interest.
- Documented evidence collection, including location of items found.