

Alyssa Jackson

Call center agent

Phoenix, AZ 85004

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+1 520 256 6486

Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Floral Clerk

Safeway-Mesa, AZ

November 2022 to Present

- Making arrangements
- Watering Plants
- Cutting Flowers
- Unboxing
- tagging

Bakery Clerk

Albertsons-Scottsdale, AZ

February 2020 to March 2020

Worked in the bakery, cleaned up, washed the pans and utensils, took orders.

Call Center Agent

Alorica-Mesa, AZ

January 2018 to April 2019

Calling customers and speaking with them about our showtime package.

Pulling up their accounts

Hosts

Chili's-Scottsdale, AZ

January 2019 to February 2019

I would greet customers, take them to their table & give them their menu's. Whip the tables down and sweep

Stock Merchandise Flow Associate

Burlington-Scottsdale, AZ

September 2018 to October 2018

Receive freight and convey shipments from the shipping/receiving platform to backroom ● Process, ticket, store, move, and display merchandise ● Stock. Organize, and present new merchandise to the sales floor ● Perform other tasks as assigned by manager time-to-time

Education

High school or equivalent

Salt River High School - Scottsdale, AZ

Skills

- Call Center
- Customer Service
- CSR
- Typing (5 years)
- Excel (2 years)
- Word (5 years)
- Shipping & Receiving
- Packaging
- Cleaning Experience
- Host/hostess experience
- Food Safety
- Food Preparation
- Cooking
- Food Handling
- Food Service
- Cake Decorating
- Kitchen Experience
- Commercial Cleaning
- Food Production
- Baking
- Food handling
- Customer service
- Search engines
- Microsoft Excel
- Organizational skills
- Microsoft Word
- Custodial experience
- Floor care
- Shift management
- Technical sales
- Training & development
- Cleaning
- Residential cleaning

- Communication skills
- Time management
- Animal care
- Animal handling
- Pet care

Certifications and Licenses

Food Handler Certification

ServSafe

CompTIA A+

CompTIA Network+

MCP