

# Meagan Gonzalez

Portland, OR 97214

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I have extensive knowledge in pharmacy operations, medications preparation and procedures. The ability to communicate on all levels, multitasking, outstanding customer service, basic math and computer skills. I possess technical skills necessary to excel in fast-paced environments and quickly adapt to change. Cash register trained, cross-trained front end and back room departments.

Authorized to work in the US for any employer

Willing to relocate to: Oatfield, OR

Authorized to work in the US for any employer

## Work Experience

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### **Behavior Interventionist**

Autism Learning Partners-Portland, OR

January 2024 to Present

Assessing a patient's behavioral patterns.

Developing problem-solving methods.

Helping patients develop skills to be successful in their treatment

Maintaining accurate documentation of patient consultations

Meeting with other team members to discuss patients and treatment

### **Pharmacy Technician**

Wal-Mart Pharmacy-Portland, OR

October 2010 to September 2018

Accurately input prescriptions into the computer, pulled and shelved medications, correctly filled and labeled prescriptions, provided customer service via phone and over the counter, called insurance to resolve 3rd party rejections

\* Submit paperwork for Prior Authorization forms of various insurances.

\* Logging and filing prescriptions in proper manner, ordering supplies, medication stock, updating inventory, and hazardous waste procedures.

### **Inventory Associate**

Walmart-Milwaukie, OR

April 2017 to October 2017

Loading and unloading shipments, organizing backroom spaces, constructing displays, and stocking shelves. possess the ability to lift heavy objects in excess of 50 pounds. Knowledge of operating heavy machinery such as forklifts. Picking and pulling orders.

## **Recreation Leader II**

City of Dublin-Dublin, CA  
February 2014 to October 2015

### Responsibilities

Supervise large groups of elementary aged children in after school recreation and activities as well as coordinated community events and programs.

## **Recreation Leader**

County of Los Angeles-Rowland Heights, CA  
May 2007 to August 2010

After school program, Summer Day Camp; Assist in the care of large groups of children ages 5- with homework, games, physical activity, etc.

\* Tiny Tots; assist children ages 2-4 years old in basic learning material such as letters, colors, and numbers.

\* Community Events; Work with a team in the organization and coordination of community and holiday events.

## **Pharmacy Technician Externship**

Walgreens-La Habra, CA  
November 2009 to December 2009  
240 hours)

\* Accurately input prescriptions into the computer, pulled and shelved medications, provided customer service via phone, over the counter and at the drive thru.

\* Called insurance to solve 3rd party rejections.

\* Restocked baker cells and conducted daily and weekly inventory.

## Education

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### **General educational development in Human Services**

Portland Community College - Portland, OR  
Present

### **License in Pharmacy Technician**

American Career College - Ontario, CA  
May 2009 to December 2009

## Skills

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- Pharmacy
- Customer Service
- Inventory
- Billing
- Word
- Typing

- Cash Handling
- Microsoft Word
- Phone Etiquette
- Time Management
- Pharmacy Technician Experience
- Insurance Verification
- Medical Billing
- Medical Terminology
- Hospital Experience
- Medical Records
- ICD-10
- Order Entry
- Computer Skills
- Sales
- Customer service
- Cash register
- Applied behavior analysis
- Classroom experience
- Organizational skills
- Child welfare
- Senior care

## Certifications and Licenses

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### **RBT Certification**

### **CPR Certification**

### **First Aid Certification**

## Assessments

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### **Customer focus & orientation — Proficient**

May 2022

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.