

**Amy F. Pitsker (she/her)**  
customer service and management

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## SERVICE EXPERIENCE

### **Dog Handler**, 2024-present

Howliday Inn Doggie Daycare and Hotel, Portland, OR

- provide on-site customer service, check-in, care, feeding, exercise, training enforcement, medications, and clean-up for 45-65 dogs a day

### **Rodeo Mounted Horse Patrol Member**, 2007–2020

National Park Service, Marin Headlands, CA

- fed, groomed, mucked, and exercised four horses
- rode patrol of the Headlands and beaches; visitor interaction and education; human and wildlife emergency assistance; and regulation surveillance

### **Trip Organizer and Leader**, summers 2006–2010

Lick-Wilmerding French Immersion Trips, Aix-en-Provence, Bordeaux, Toulon, Paris

- developed itinerary and budgets, managed travel, handled parent communication, and oversaw student activities and well being

### **Director/Instructor**, summers 2006–2007

Abbey Road Overseas Programs, La Ciotat, Cannes

- supervised employees, managed budgets, developed daily activity schedule, handled parent communication, and oversaw student activities and discipline during month-long trips

### **Dogwalker**, 2001

Dogwalks.com, San Francisco, CA

- exercised six dogs on off- and on-leash shifts, including pick up, transport, play, training enforcement, rinsing, towel dry, and drop off

### **Food/beverage Server**, 1983-84

Cocos Restaurant, Claremont, CA

- served customers full time in a fast-paced, short-order restaurant, including food/station(soup/salad/desserts/beverages) prep and maintenance during shift, sidework and clean up

## SKILLS

food/beverage service  
customer service/reception  
animal care/training  
project/staff management  
collaboration/teams  
communication/outreach  
budget/schedule tracking  
data management/analysis  
reporting/presentation

## TECHNOLOGY

full Google, Microsoft, Adobe, & Apple suites  
presentation tools: Prezi, Lucidchart, Genially, Google Slides, MS PowerPoint  
social media: Instagram, Facebook, LinkedIn, WordPress

data analysis: Excel, Survey Monkey, Google Forms, Tableau

## LANGUAGES

fluent English & French  
reading/writing/  
conversational Spanish  
basic German & Italian

## TEACHING EXPERIENCE

### **Alliance Française**, Portland, OR, 2022–2023

- initiated internationally aligned curriculum and adapted Google Classroom materials to teach French to adults using Zoom

### **Lewis & Clark College**, Portland, OR, 2022–2023

- personalized first-year undergraduate French curriculum for collaborative learning via Google Slides and Classroom

### **The Athenian School**, Danville, CA, 2020–2022

- created project-based curriculum and student-centered French 1-4 activities using the Canvas learning platform.

### **Lick-Wilmerding High School**, San Francisco, CA, 2004–2020

- adopted new technology and increased accessibility of French 1-5 curriculum; highlighted diverse Francophone cultures; developed student-centered activities, international collaborations, and differentiated assessments

### **San Francisco University High School**, San Francisco, CA, 2002–2004

- collaborated on lesson plans for French 2 classes; built website to support student learning; researched, analyzed, and reported on new language lab systems

### **Microsoft Office Suite and French Instructor**, 2002–2003

Redwood Community Education, Larkspur, CA

- developed weekly lessons and taught adults Microsoft Office skills, and beginning and intermediate French.

## SELECTED PROFESSIONAL DEVELOPMENT

**National Endowment for the Humanities Grant, Nobis Project: Exploration of Gullah-Gechee History and Culture**, Savannah/Sapelo Island, 2022

**The Privilege Institute**: WPC anti-racist conference 2011, 2013, 2014, 2017

**American Association of Teachers of French Conference**: Martinique, 2017

**Experitas Educators' Workshop: Imperial Cities and Berber Culture**, Morocco, 2010

## EDUCATION

**University of California, Extension**, Berkeley, CA

Teaching English as a Second Language certification

**University of California**, Los Angeles, CA

M.A. French Literature

**Pomona College**, Claremont, CA

B.A. *cum laude*, French Literature

**University of Paris, Sorbonne**, Paris, France

*Certificat de la langue française, niveau supérieur*