

Amy F. Pitsker (she/her)
customer service and management

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SERVICE EXPERIENCE

Dog Handler, 2024-present

Howliday Inn Doggie Daycare and Hotel, Portland, OR

- provide on-site customer service, check-in, care, feeding, exercise, training enforcement, medications, and clean-up for 45-65 dogs a day

Rodeo Mounted Horse Patrol Member, 2007–2020

National Park Service, Marin Headlands, CA

- fed, groomed, mucked, and exercised four horses
- rode patrol of the Headlands and beaches; visitor interaction and education; human and wildlife emergency assistance; and regulation surveillance

Trip Organizer and Leader, summers 2006–2010

Lick-Wilmerding French Immersion Trips, Aix-en-Provence, Bordeaux, Toulon, Paris

- developed itinerary and budgets, managed travel, handled parent communication, and oversaw student activities and well being

Director/Instructor, summers 2006–2007

Abbey Road Overseas Programs, La Ciotat, Cannes

- supervised employees, managed budgets, developed daily activity schedule, handled parent communication, and oversaw student activities and discipline during month-long trips

Dogwalker, 2001

Dogwalks.com, San Francisco, CA

- exercised six dogs on off- and on-leash shifts, including pick up, transport, play, training enforcement, rinsing, towel dry, and drop off

Food/beverage Server, 1983-84

Cocos Restaurant, Claremont, CA

- served customers full time in a fast-paced, short-order restaurant, including food/station(soup/salad/desserts/beverages) prep and maintenance during shift, sidework and clean up

SKILLS

food/beverage service
customer service/reception
animal care/training
project/staff management
collaboration/teams
communication/outreach
budget/schedule tracking
data management/analysis
reporting/presentation

TECHNOLOGY

full Google, Microsoft, Adobe, & Apple suites
presentation tools: Prezi, Lucidchart, Genially, Google Slides, MS PowerPoint
social media: Instagram, Facebook, LinkedIn, WordPress

data analysis: Excel, Survey Monkey, Google Forms, Tableau

LANGUAGES

fluent English & French
reading/writing/
conversational Spanish
basic German & Italian

TEACHING EXPERIENCE

Alliance Française, Portland, OR, 2022–2023

- initiated internationally aligned curriculum and adapted Google Classroom materials to teach French to adults using Zoom

Lewis & Clark College, Portland, OR, 2022–2023

- personalized first-year undergraduate French curriculum for collaborative learning via Google Slides and Classroom

The Athenian School, Danville, CA, 2020–2022

- created project-based curriculum and student-centered French 1-4 activities using the Canvas learning platform.

Lick-Wilmerding High School, San Francisco, CA, 2004–2020

- adopted new technology and increased accessibility of French 1-5 curriculum; highlighted diverse Francophone cultures; developed student-centered activities, international collaborations, and differentiated assessments

San Francisco University High School, San Francisco, CA, 2002–2004

- collaborated on lesson plans for French 2 classes; built website to support student learning; researched, analyzed, and reported on new language lab systems

Microsoft Office Suite and French Instructor, 2002–2003

Redwood Community Education, Larkspur, CA

- developed weekly lessons and taught adults Microsoft Office skills, and beginning and intermediate French.

SELECTED PROFESSIONAL DEVELOPMENT

National Endowment for the Humanities Grant, Nobis Project: Exploration of Gullah-Gechee History and Culture, Savannah/Sapelo Island, 2022

The Privilege Institute: WPC anti-racist conference 2011, 2013, 2014, 2017

American Association of Teachers of French Conference: Martinique, 2017

Experitas Educators' Workshop: Imperial Cities and Berber Culture, Morocco, 2010

EDUCATION

University of California, Extension, Berkeley, CA

Teaching English as a Second Language certification

University of California, Los Angeles, CA

M.A. French Literature

Pomona College, Claremont, CA

B.A. *cum laude*, French Literature

University of Paris, Sorbonne, Paris, France

Certificat de la langue française, niveau supérieur