

11/23/11 LM

10:30 Friday 12/2

Michael E. Rogers

19744 Beach Boulevard PMB#464
Huntington Beach
California 92648

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(714)507-6497

25-35 hrs

currently @ Dana Point Yacht Club
Dana Point Yacht Club Dana Point California 2010 to 2011
Banquet Captain - Lead Server

Responsibilities: Setting up and overseeing that events run smoothly and assuring quality of service.
Supervise all duties for servers.

Experience:

Great Wines International San Pedro California 2002 to 2009

Assistant manager

Responsibilities: Accounts receivables; payables and reconciliations.
Wine Labeling according to each state law.
Client order fulfillment and distribution of wine.
Customers account maintenance.
Inventory and restocking of wine.

John Wayne Airport Irvine California 2000 to 2002

Valet parking Structure Manager

Responsibilities: Insure proper operation of the valet parking facilities.
Assure customer satisfaction in a fast paced environment when handling vehicles.
Overseeing opening and closing shift procedures.

Cypress golf Club Los Alamitos California 1997 to 2002

Banquet Captain and Bartender

Responsibilities: Managing floor during Banquets.
Assuring customer expectations are met and exceeded.
Supervise duties for servers and bartenders.

Anaheim Plaza Hotel Anaheim California 1995 to 1997

Head Waiter and Bartender

Responsibilities: Making sure restaurant and bar are running smoothly
Assure guest satisfaction.
Bar inventory; par and breakage.

References: Available on request.

Languages: Fluent in English and Spanish.

Education: **Catholic University of Lima** : 2 year architectural program.

Bytel Computers:

General computer knowledge; hardware and software.

Franklin Delano Roosevelt:

U.S. consulate High School of Lima; Peru.

Training:

Restaurant and Hotel hospitality training.