

Zackary Maldonado-Cruz

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SKILLS

- Strong communication
- Conflict Resolution
- Adaptability in various environments
- Demonstrates strong teamwork and collaboration skills

EXPERIENCE

Universal Studios, Hollywood - *Lead Ride Operator*

May 2019 - PRESENT

- Open and closing the venue, including cleaning, filing paperwork communicating with 3rd parties about venue needs, and testing the user experience on the ride
- Provided fun but safe entertainment for guests as well as assisted with various concerns
- Led a team to safely operate an indoor roller coaster while also being efficient in loading and unloading 1400+ guests an hour
- Communicating with various managers about the venue performance, scheduling concerns, and setting up meetings

Costco Wholesale, Hawthorne - *Cart Crew/Cashier Assist*

July 2020 - November 2020

- Closing and Opening the store as well as restocking my assigned department
- Help members safely load and unload large items onto vehicles
- In charge of organizing and gathering stray shopping carts in the parking lot
- Assist cashiers and members with boxing items and ensured efficiency

EDUCATION

California State University - Northridge - *Computer Engineering*

August 2018 - PRESENT

- Taking courses that emphasize computer programming and data structures