

MAMADOU BA
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Summary of Skills

- Excellent ability to work well in fast-paced environments while handling multiple priorities. Well organized, positive and self-motivated, fast learner with excellent attention to detail. Flexible, open-minded and eager to learn, task-oriented, diligent, reliable, resourceful. Versatility, autonomy, project management.

Employment History

Customer Services	June 2024 to Present
Contemporary Services Corporation, Torrance- Los Angeles, CA	
Confer with customers in person to provide information about products or services, take or enter orders, cancel accounts, or obtain details of complaints. Keep records of customer interactions or transactions, recording details of inquiries, complaints, or comments, as well as actions taken.	
Volunteer Food Worker	August 2023 to Present
Islamic center, Los Angeles, CA	
• Reach out sources to secure food items needed by the community. Box and sort food items. Transport food and presents on tables and shelves for distribution. Establish and maintain an orderly process.	
Merchandise Stocker	February 2024 to April 2024
• Thai Store Dynasty Oriental International, chinatown, Los Angeles , CA	
• Packed and unpacked items to be stocked on store shelves and in the stockroom. Stocked items in an orderly and accessible way in the warehouse, supply rooms, and other areas. Cleaned and maintained supplies, tools and equipment to be in compliance with all company safety regulations.	
High School Instructor	November 2016 to April 2023
El Yenboue, Nouadhibou Mauritania	
• Prepare students for later grades by encouraging them to explore learning opportunities and to persevere with challenging tasks. Adapt teaching methods and instructional materials to meet students' varying needs and interests.	
• Establish clear objectives for all lessons, units, and projects, and communicate these objectives to students.	
Training Laboratory Associate	July 2019 to September 2019
National Industrial and Mining Company (SNIM), Nouadhibou Mauritania	
• Determine the percentage of iron in an ore and their physico-chemical treatment.	
Training Laboratory Associate	July 2016 to November 2016
Mauritanian Institute of Oceanography and fisheries rechearch (IMROP), Nouadhibou Mauritania	
• Conducted analysis and treatment of wastewater in the Bay of Nouadhibou, using the Iodometric Method.	
<u>Education and Certifications</u>	
Advanced French language Diploma DALF C1	
Alliance Française of Nouadhibou Mauritania	January 2019 to July 2019
Diploma in French Language DELF B2	
Alliance Française of Nouadhibou Mauritania	October 2017 to Mars 2018
Masters Degree in Material Chemistry	
University Al Aasariya, of Nouakchott Mauritania	November 2014 to December 2016
Bachelor Degree in General Chemistry	
University Al Aasariya, of Nouakchott Mauritania	October 2011 to August 2014
Professional Development Certificate	
Chrysalis, Los Angeles, CA	

