

# Kayla Leal

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## Skills

As a server and bartender, I possess a diverse skill set essential for delivering exceptional customer service. My abilities include excellent communication and interpersonal skills, allowing me to interact effectively with customers and team members. I multitask, ensuring that orders are taken accurately and served promptly, even during peak hours. My knowledge of mixology enables me to craft a wide variety of cocktails, catering to different tastes and preferences. Additionally, I maintain a keen attention to detail, ensuring that all drinks and dishes meet quality standards. My commitment to providing a friendly and welcoming atmosphere ensures patrons have a memorable dining and drinking experience.

## Experience

August 2023 - July 2023

### **Shatto Nightclub** – *Bartender/ waitress*

Prepared alcoholic and nonalcoholic drinks beverages for customers and dancers.

- Served singles to customers along with drinks and food as well.
- Maintained groomed appearance, posture, and hygiene.
- Provided guests with drink suggestions and mixes and menu information
- Assisted with bottle service to VIP customers

February 2022 - August 2023

### **The Room Hollywood** – *Waitress / Bartender*

- Served full bar with food as well bar including beer, wine, liquors and mixed drinks.
- Kept watch for overly intoxicated customers and violent or untoward behavior.
- kept the bar area safe, clean, and well-stocked throughout each working shift.
- Key achievements
- Increased bar revenue by 5% by inventing 3 new cocktail recipes
- Conducted psychological evaluations to determine the clients. current intellectual functioning and behavioral progress.

June 2018 - January 2020

### **Janga Restaurant Culver City**– *Waitress*

Assigned all busiest shifts for bartending and serving thanks to efficiency and friendliness. Handled all ordering and stocking for

liquor, wine, barback, utensils, and supplies.

- Upheld food and safety standards in compliance with the FDA.
- Provided a clean environment at the bar and restaurant for customers and employees.