

Rellissa Huber

Rellissa P. Huber

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Experience

Olive Garden / Server & Hostess

June 2023 - Present, Valencia CA, 91355

May 2019 - April 2021, Hayward CA, 94541

- Provides a welcoming, comforting, positive and professional first impression
- Serving food & beverages gently and without hesitation to guarantee guest satisfaction
- Offer menu recommendations and take accurate orders
- Keep under observation for guest gratification and swiftly address any concerns or issues
- Vast knowledge of the Aloha POS system and cash handling procedures
- Proficiently able to thrive in a fast-paced and guest-focused environment
- Strong organizational skills and attention to detail
- Received consistent positive feedback of 96% based on serves taken weekly

Local Union 271 / Server

May 2021 - March 2023, Palo Alto CA, 94301

- Created a welcoming and positive environment for guests & diners to ensure all are given a receptive, proficient, and sumptuous service at all times
- Reconstruct main lobby and dining area for high-end banquets up to 300+ guests, arranging tables, chairs, decorations and catering items specifically for each event
- Catered food & beverages accurately and promptly to serviced guests
- Meticulously polish silverware & glassware to be presentable for guests, to ensure a clean and organized environment
- Serve non-alcoholic & alcoholic beverages by restaurant protocol
- Cleared tables, refilled condiments, and cleaned bathrooms
- Actively and appropriately contributed ideas from menu to enhance sales by at least 10%
- Exceptional knowledge of the toast POS system and handling cash & card payments

Old Pro / Server

June 2021 - October 2022, Palo Alto CA, 94301

- Supervised guests to ensure they are of drinking age or had not exceeded their alcohol limit
- Catered up to 500+ guests, providing exceptional service, guaranteeing guest satisfaction
- Building interpersonal relationships with guests, food & drinks that are tailored to perfection of guests preference, to increase sales total
- Encouraged teamwork to foster a unified and team-driven environment
- Cleared tables, refilled condiments, and cleaned lobby & bathrooms
- Corroborated with team members to provide an unblemished experience while working in an excelled dynamic setting
- Performed any & all other job related duties as requested

Education

Rancho Buena Vista High School

August 2015 - June 2017, Vista, CA

San Francisco State University

August 2017 - June 2018, San Francisco, CA

Mechanical Engineering