

# AMBER M BROWN



Los Angeles, California



510-904-1063



Ambermoniquw@gmail.com

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## SUMMARY

Dedicated and experienced fine dining server with over 7 years of experience in upscale restaurants. Seeking to leverage my cocktail, banquet, and fine dining expertise to deliver exceptional service in a prestigious establishment.

### CORE COMPETENCIES

Expert in Fine Dining Service & Guest Relations	Knowledge of POS Systems	Technology Proficiency Multitasking Abilities	Time Management Team Collaboration & Communication	Menu & Beverage Expertise Upselling & Revenue Generation
Cultural Competency	Banquet & Event Service			

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### PROFESSIONAL EXPERIENCE

#### **Fine Dining Server - Diosa- Downey, CA**

02/23 - Current

##### **Key Impact Areas:**

- o Provide exceptional table service in a high-end, Latin-inspired dining environment, ensuring guest satisfaction.
- o Specialize in pairing cocktails with menu items and providing tailored recommendations.
- o Skilled in banquet services, ensuring efficient large party coordination and service.
- o Uphold the restaurant's high standards of hospitality and presentation.
- o Collaborate with the kitchen and bar staff to ensure accuracy in orders and timely service.

#### **Fine Dining Server - Yardbird - Las Vegas, NV**

10/19 - 10/22

##### **Key Impact Areas:**

- o Delivered impeccable service in a fast-paced, upscale Southern-inspired restaurant within The Venetian Palazzo.
- o Provided exceptional dining experiences in a fast-paced, luxury environment catering to tourists and high-end clientele.
- o Consistently upsold high-margin items like premium cocktails and fine wines, enhancing the dining experience.
- o Collaborated with the team to ensure timely service during high-volume events and VIP dinners.
- o Consistently recognized for excellent guest engagement, upselling menu items, and contributing to a smooth dining flow during peak hours and banquets.

#### **Server- P.F. Chang's - Emeryville, CA**

06/16 - 08/19

##### **Key Impact Areas:**

- o Provided attentive service in a high-volume Asian fusion restaurant, specializing in family-style dining and shared plates.
- o Assisted in the preparation of the dining area, ensuring it met company and health standards for cleanliness and organization
- o Managed private events and large tables, ensuring seamless service for special occasions and corporate functions.
- o Developed strong teamwork and multitasking skills in a busy dining atmosphere.
- o Assisted with daily operations, including setup, breakdown, and maintaining cleanliness of service areas

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### EDUCATION

Bachelors of Art - Sociology – University of Nevada Las Vegas – Las Vegas, NV

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### VOLUNTEER

*Special Needs Network- C.O.R.E. Program 10/23-current* - training and connecting racially diverse professionals with agencies that provide critical early services for children with developmental disabilities in communities of color.

San Jose Child Development Center 08/16-12/16 - Teacher's Assistant