

# ANGEL MATIAS

Bellevue, WA 98008

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## Professional Summary

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Others see me as hardworking, reliable and focused on completing work quickly to consistently exceed targets. I have and continue to be a reliable team member accustomed to taking on challenging tasks as well as being dedicated to business success. I've worked in a lot of different environments and have years of retail experience and can adapt quickly to change from working in Sales management, food business and work that involves lifting such as warehouse work. I hope to take the skills I have to acquired into future professions.

## Work Experience

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### **Sales Specialist**

Apple-Bellevue, WA

June 2022 to March 2024

- Delivered exceptional customer service to every customer by leveraging extensive knowledge of products and services and creating welcoming, positive experiences.
- Investigated and resolved customer inquiries and complaints quickly.
- Responded proactively and positively to rapid change.
- Provided excellent customer care by responding to requests, assisting with product selection and handling ordering functions.
- Helped hundreds of different customers daily.

### **Server**

Glendale Country Club-Bellevue, WA

September 2020 to April 2022

- Bussed and reset tables to keep dining room and work areas clean.
- Carried out complete opening, closing and shift change duties to keep restaurant working efficiently and teams ready to meet customer needs.

## Education

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### **Business /Marketing**

Washington State University - Pullman, WA

Bellevue College - Bellevue, WA

## Skills

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- Team player mentality Able to adapt to different environments and situations
- Sales Expertise

- Reliable Listening skills
- Time management ability Excellent communication skills
- Cash handling accuracy Problem-solving
- Order Accuracy
- Dining Customer Service
- Customer service
- Sales

## Certifications and Licenses

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**Food Handler Certification**

**Driver's License**