

# Maryna Volovyk

USHER

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Location: Denver, Colorado

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## Work experience

### Usher | Vinnytsia Regional Academic Ukrainian Music and Drama Theatre

2019 - 2022

As an Usher, organized seating arrangements, guided guests to their seats, and provided event information. Assisted in crowd management and ensured compliance with venue rules. Enhanced guests' experience by offering support and maintaining a welcoming atmosphere. Collaborated with team to ensure event success and addressed any issues promptly.

- Usher assisted guests to their seats, ensuring order and comfort throughout the event proceedings.
- Guided patrons to exits and facilities, providing directions and assistance as needed for their convenience.
- Handled inquiries and provided information about the event schedule, fostering a welcoming and informed experience.

### Usher | Cirque du Soleil

February 20 2025 - June 30

I worked as part of the usher team and traveled with the Cirque du Soleil

- I was responsible for seating guests in the venue. I also worked as an accessible escort, helping guests with limited mobility move safely through the venue and providing them with any necessary assistance.
- In addition, I worked as a Mast Guard, ensuring the safety of the audience while the Cirque du Soleil technical team was performing their duties

## Education

### High school diploma | Vinnitsa College of Culture and Arts. MD Leontovych, Vinnytsia

2019 - 2022

Degree | College, City

## Skills

Crowd Management and Control Techniques | | Advanced Communication and Interpersonal Skills | | Emergency Response and First Aid Certification | | Audio and Visual Equipment Operation | | Ticketing and Seating Software Proficiency