

# Eric S. WILLIE

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## Objective

Hardworking, dedicated, optimistic individual with a great drive to succeed. I am able to complete multiple tasks in a productive and efficient manner. I would be proud and eager to work for a company that fosters growth and communication in return for passion and success. When given the opportunity to show hard work and dedication, I do not disappoint.

## Experience

### October 2022-November 2024

**Shift Supervisor**, Sweetgreen, 25-35 44th Dr, LIC, NY 11101

Handling the day to day operations. Including but not limited to, ensuring all food safety and restaurant policies are being carried out properly. Delegating the restaurants needs to team members. Training new hires. Delivering the utmost customer service while also maintaining the shift is running smoothly. Cash handling. Waste logging. Inventory. P&L. Filling in any position where help is needed.

### June 2019-October 2022

**Line Cook**, Shoreline Foods Inc, 999 S Oyster Bay Road, Bethpage, NY 11714

Working various stations (hot/cold). Preparing and making dishes to recipes or to order. Ensuring cleanliness while also getting the food out in a timely manner. Knowledge of how to use a slicer, flat top grill and deep fryer

### October 2021-February 2022

**Customer Service Representative**, ABC Parts International, 135 Roosevelt Ave, Mineola, NY 11501

Provide excellent customer service to all customers and/or vendors by answering multi-line telephone inquiries regarding availability, pricing, and orders. Additionally enter customers information into company CRM in an efficient manner.

### January 2021-October 2021

**Funding Agent**, GoCap Advance, 6901 Jericho Tpke , Syosset, NY 11791 Enthusiastic representation and clear explanation/knowledge of the company products and services. Solicitation of warm/cold leads. Developing new business and achieving/beating company quota. Maintaining people skills while carrying out 300+ phone calls daily.

### September 2018 – April 2020

**Cash Vault Teller**, Gardaworld, 15 Hempstead Gardens Dr, West Hempstead, NY 11552 Various duties such as verifying assigned work, performing deposit processing functions,

identifying counterfeits, meeting or exceeding all established deposit processing productivity standards, verifying cash settlements are accurate and transfers funds to appropriate vaults. Other duties include verifying incoming work from the trucks as well as sending out work to other cash vaults. At the end of the night verifying all cash is correct in the Vault.

## Education

September 2016- May 2018

**Associates in Liberal Arts**, Nassau Community College, Garden City, NY 11530

September 2009- June 2013

**Advanced Regents Diploma**, South Side High School, Rockville Centre, NY, 11570

## Skills

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|---------------------------|---------------------|
| • Managerial              | Customer Service    |
| • Handles Pressure        | Inventory Control   |
| • Culinary pro            | Cash Handling       |
| • Knife skills/grill cook | Superb Multi-Tasker |
| • Food preparation        | Athlete             |
| • NYC Food Handler Cert   | Personal Training   |