

**Steven Macsteel-Watkins**

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Richmond Hill, NY 11418

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**Professional Experience****Warehouse Worker**

*M & V Provisions Co, Ridgewood, NY*

**November 2019 – 2022**

Processed and prepared customer orders by pulling, packing, and labeling items for shipment.

- Ensured merchandise was handled with care and safely packed for delivery.
- Maintained an organized and clean workspace, including palette areas.
- Loaded and unloaded goods from trucks efficiently.
- Input order information into company systems to ensure accurate records.
- Collaborated with team members to meet deadlines and optimize productivity.

**Demolition Worker**

*World Class Demolition, Ridgewood, NY*

**February 2019 – September 2019**

- OSHA 30 Certified for workplace safety compliance.
- Removed mold-damaged materials, including carpeting and flooring.
- Operated tools to break concrete, remove roofs, and tear down walls.
- Assisted heavy equipment operators during demolition projects.
- Cleaned tools, equipment, and work areas to ensure safe job sites.
- Disposed of hazardous materials and debris following safety protocols.

**Maintenance Technician**

*The Jewish Institute of Queens, Elmhurst, NY*

**March 2018 – October 2018**

- Repaired plumbing fixtures, including sinks and toilets.
- Inspected and repaired electrical and HVAC systems.
- Painted building interiors and exteriors.
- Managed supply inventory and ordered materials as needed.

**Sales Associate**

*7-Eleven, Ridgewood, NY*

**October 2022 – 2023**

- Delivered exceptional customer service with effective communication skills.
- Managed point-of-sale systems and handled cash transactions.

- Remained calm and efficient in high-pressure situations.
- Followed supervisor instructions to ensure smooth operations.

## **Driver Helper**

*UPS*

**2023 – 2024**

- Assisted drivers with deliveries, ensuring packages were handled carefully and delivered on time.
- Followed detailed instructions for route optimization.

## **Education & Certifications**

- OSHA 30-Hour Safety Certification** – August 2023
- High School Diploma** – Richmond Hill High School, Richmond Hill, NY
- Currently pursuing college education

## **Skills**

- Strong attention to detail and organizational abilities
- Proficient in warehouse operations and inventory systems
- Excellent communication and teamwork skills
- Basic plumbing, electrical, and maintenance expertise
- Physically fit for demanding tasks and heavy lifting

## **Additional Information**

- Languages:** English
- Availability:** Weekends, evenings, and flexible schedules