

# Guadalupe Zaragoza

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## Objective

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Looking to leverage my established skills to bring great customer service to a fast paced outlet that allows for professional growth.

## Work Experience

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### Packer

October 2014-March 2016

Ready pac

- Verify that labels, boxes and country of origins are correct. Examine and inspect products to ensure packing specifications are met and ensure all components are together.

### Packer

November 2019-December 2019

FedEx

- Maintained a professional appearance at all times, delivered all mail in a timely manner Lift and slide packages onto conveyer for delivery, loaded packages onto truck for delivery Labeled, scanned and weighed packages, unloaded and sorted incoming packages
- Collaborated with team members to organize loads efficiently, maintained a clean and safe working environment. Properly organized trailers to maximize storage capacity and ensure even weight distribution. Operated Air Trailer digital package tracking system.

### Cashier

September 2020- March 2022

McDonald's

- Front end cashier/cash handling. Never recorded cash register shortages.
- Responsible for greeting the customer with a smile and positive attitude and taking their order and making sure everything was correct.
- Cook fires in bulk bathes for packing and serving.

### Dishwasher

March 2022 - May 2022

City of hope

- Maintains a clean kitchen, properly washes and sorts soiled dishes, and preps foods as needed. Keeps dish area free of clutter and organized. Sets up dish stations, including dish machines and sinks. Maintains clean / dry floors throughout the shift.

**Cashier**  
McDonald's

June 2022- April 2024

- McDonalds Crew Member include greeting customers, recommending food items, collecting payments, promoting special deals, operating various tools and equipment to prepare food, maintaining cleanliness, and ensuring quality control.

**CMS teller**  
Loomis

July2024-August2024

- As a Cash Management Services Teller, you collaborate with your team to ensure the safe and secure preparation and processing of cash, coins, and check deposits for our Loomis customers.

**Production/Packer**  
Buena vista foods

September2024-January2025

- Operates machinery used to prepare and cook food, and produces packaged food to sale to retail or wholesale customers.
- All about preparing food, in which raw materials are converted into ready-made food products for human use either in the home or in the food processing
- Pull, pack, weigh, and label products based on daily orders. Weighing packages and labeling them appropriately. Inspecting packages to ensure they are not damaged. Inspecting shipping containers to ensure they meet shipping regulations. Assembling daily orders by shipping location or any other shipping categories.

## References

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William (626) 493-4456

## Education

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**High school degree**  
Bassett high school

November 2010-June 2013

## Other Activities

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Customer service skills, Communicated clearly and positively with coworkers and management.