



# EMMANUEL SOKO

Waiter

## About Me

Highly motivated and focused server with over 5+ experience in the hospitality industry, specifically in coffee shop environments. An adaptive team player with a passion for good food, good coffee and satisfied customers. No criminal record and can work well under pressure.



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Zimbabwean



English, Shona, Ndebele

## SKILLS

- Excellent Customer Service
- Inventory Management
- Problem Solving
- Multitasking
- Team player and Independent worker
- Knowledge of Coffee
- Skillful Latte Art Designs

## REFERENCES

Available upon request

## EXPERIENCE

### SERVER & BARISTA, CUCINA DI GIOVANNI

The House of J.C. Le Roux

Sept 2017 - May 2021

- Takes multiple orders at a time
- Responsible for stock taking
- Regularly interacts with customers
- Easily remembers regular customer orders.

### WAITER

The Otesaga Resort Hotel, Cooperstown, NY

August 2022 - Present

- Describe menu items and assist guests with making food and beverage decisions
- Comply with policies, procedures, regulations and service standards for outlets
- Candidate should be knowledgeable in the areas of food and wine, and should possess outstanding sale skills
- Processes cash and check transactions
- To undertake any reasonable tasks and secondary duties as assigned by the Assistant Manager and supervisor

## EDUCATION

### Certified trained mixologist

Mugg & Bean, Centurion  
2017

### Certificate in Arts and Culture

University of South Africa  
2014

### National Senior Certificate

Nyamhunga High School  
2012