



EMMANUEL SOKO

Waiter

EXPERIENCE

SERVER & BARISTA, CUCINA DI GIOVANNI

The House of J.C. Le Roux

Sept 2017 - May 2021

- Takes multiple orders at a time
- Responsible for stock taking
- Regularly interacts with customers
- Easily remembers regular customer orders.

WAITER

The Otesaga Resort Hotel, Cooperstown, NY

August 2022 - Present

- Describe menu items and assist guests with making food and beverage decisions
- Comply with policies, procedures, regulations and service standards for outlets
- Candidate should be knowledgeable in the areas of food and wine, and should possess outstanding sale skills
- Processes cash and check transactions
- To undertake any reasonable tasks and secondary duties as assigned by the Assistant Manager and supervisor

SKILLS

- Excellent Customer Service
- Inventory Management
- Problem Solving
- Multitasking
- Team player and Independent worker
- Knowledge of Coffee
- Skillful Latte Art Designs

EDUCATION

Certified trained mixologist

Mugg & Bean, Centurion
2017

Certificate in Arts and Culture

University of South Africa
2014

National Senior Certificate

Nyamhunga High School
2012

REFERENCES

Available upon request