

Matthew Mantoen

Orange, CA 92867

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Authorized to work in the US for any employer

Work Experience

Technical Services Administrator

County of Orange-Santa Ana, CA

August 2002 to Present

Manage Network Voice Security Operations for 21,000 employees across 45 departmental units. M-F 8am to 5pm

Fine Dining Assistant

The Gourmet Group-Villa Park, CA

January 2008 to December 2012

Assisting guests and kitchen staff with serving, bartending, running, sourcing, staging, cleanup & photography

IT Technician

Hewlett Packard Enterprise | HPE-Cypress, CA

December 1996 to June 2002

Support local area, help desk operations for PacifiCare of CA. Was HP: Formerly COMPAQ, Formerly DEC

Food Server

The Cheesecake Factory-Newport Beach, CA

February 1993 to December 1996

Provided food service for guests at the high end Fashion Island location. Helped in every aspect and was shift-lead

Food Server

Acapulco Mexican Restaurant-Stanton, CA

January 1990 to February 1992

Waited tables , formerly El Paso Cantina

Food Server

The White House-Laguna Beach, CA

January 1989 to January 1990

Waited tables , breakfast / lunch shift .

Food Server

BJs Chicago Pizzeria-Newport Beach, CA

January 1988 to January 1989

Waited tables , also Delivered Pizzas

Grocery Bagger

Lucky's Market-Westminster, CA

January 1985 to January 1988

Bagged groceries , collected carts , restocked shelves -

Misc customer service

Education

High school diploma

Marina High School-Huntington Beach, CA

September 1984 to June 1988

Skills

- Network Administration
- Vendor Management
- Strategic Planning
- Active Directory
- System Administration
- Network Firewalls
- WAN
- DHCP
- Information Security
- DNS
- Network Infrastructure
- Operating Systems
- Disaster Recovery
- Microsoft Windows
- Business Continuity Planning
- Technical Support
- IT Support
- Microsoft SQL Server
- VPN
- Help Desk
- Remote Access Software
- Network Support
- Network Engineering
- Computer Networking
- LAN
- VoIP
- VMWare

- Microsoft Windows Server
- Microsoft Exchange
- Food service (8 years)
- Food handling (8 years)
- IT support (10+ years)
- Customer service (10+ years)
- Restaurant experience (8 years)
- Hospitality (8 years)
- Serving
- Fine dining experience

Certifications and Licenses

Food Handler Certification

January 2024 to January 2027

CA Food Handler Certification 01.08.24 to a 01.08.27

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RBS Certificate - ABC Alcohol Server

January 2024 to January 2027

RBS Certificate - ABC Alcohol Server