

Kristy Williams

Irvine, CA

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Work Experience

Server

Big Canyon Country Club-Newport Beach, CA

October 2023 to Present

We work under Michelin star chef Craig strong, we have two daily specials one for lunch and one for dinner.

My job as a server includes remembering and referring to members by name, running side work

including polishing glassware and silverware. Conducting myself in a professional manner to reflect the high standards of the Big Canyon Country Club, Ability to multi-task in a fast paced, high pressure environment. Anticipating the members needs i.e. Mise en place for sushi and steak entrees. Extensive knowledge of the venue, including wines and spirits. Closing morning server is responsible for checking the side work for the day and making sure night shift is set up for success.

Server

BJ'S Restaurant & Brewhouse-Cerritos, CA

August 2021 to May 2023

I am responsible for positive Guest interactions while serving Guests in a friendly and efficient manner and play an integral role in ensuring our customers have exceptional dining experiences. At all times, I am expected to be attentive to our Guests' needs, making them feel welcome, comfortable, important and relaxed.

I am passionate about food and service and thoroughly enjoy creating excellent experiences for our customers.

Supervisor/Bartender/Server

Applebee's-Corona, CA

April 2017 to January 2020

Key hourly supervisor/ bartender. In charge of insure all guest satisfaction, as well as safety and sanitation in the restaurant. Expediting all in house and to go orders. Responsible for all food safety and quality control of food and service.

Bartender/Server

Romano's Macaroni Grill-Corona, CA

August 2015 to March 2017

Opening/closing bartender. Lead trainer for 2 years. In charge of my personal cash drawer, taking tables as well as to go orders, along with making drinks for the restaurant and bar guests. Insuring a great dining experience with my friendly demeanor.

Bartender

El Torito Restaurants-Riverside, CA

August 2015 to November 2016

Opening and closing bartender, also served a full section along with the bar top. I worked full time and the restaurant was high volume. Responsible for making sure the guests get there food and drinks in

timely manner with picture perfect plate presentation. Reading the guests to make sure no one is over served or drinking prior to arriving. Our taco Tuesday had a Dj and dance floor like a night club, also Saturdays, over 21 with a door man. Keeping the bar clean and working with multiple bartenders.

Bartender/Server/Trainer

Red Robin-Corona, CA

May 2012 to January 2015

Lead trainer and bartender, in charge of opening and closing the restaurant. Preparing garnish for all restaurant and bar beverages. Responsible for taking tables, bar guests and to go orders.

Server

Carino's Italian Grill-Eastvale, CA

September 2010 to April 2012

Closing cocktail server, cross trained for bartending. Expediting all food and drinks. Suggesting add ons or shots during happy hours. Consistently helping other team members in the restaurant. Mopping and cleaning the bar area for the morning opener. Answering the phone and Expediting any take out orders.

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Education

Diploma

Norco High School

June 2007

Skills

- Bartending
- Waitress
- Restaurant Server
- Mixologist
- Food Safety
- Food Service
- Restaurant Management
- Food Handling
- Kitchen Experience
- Host/Hostess
- Microsoft Word
- Catering

- Food Preparation
- Busser
- POS
- Guest Services
- Upselling
- Retail Sales
- Banquet Experience
- Management
- Shift Management
- Quality Control
- Cash Handling
- Food industry
- Hospitality
- Cash handling
- Bartending
- POS
- Shift management
- Serving
- Supervising experience
- Quality control
- Restaurant experience
- Food handling
- Guest services
- Cash register
- Upselling
- Customer service
- Barista experience
- Microsoft Office
- Kitchen experience
- Communication skills
- Coffee experience

Certifications and Licenses

Food Handler Certification

ServSafe

TIPS

Bartender License

CPR Certification