

Tammara Morris

Experienced
manager and Server

Skills:

good under pressure, great at problem solving, self management, team work, communication, Hard working, Leader, willingness to learn, resilience

Experience

Tammara (Tammi) Morris

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Executive Summary

- Motivated individual with a positive track record as a server and also as a manager.
- Team leader with strong communication skills, a solid work ethic and a history of getting results.
- Successfully managed teams ranging in size from 8 to 25
- Professional and dependable
- Promoted to higher positions due to hard work and dedication
- Thrives in a fast-paced environment, and excels at taking initiative and consistently working toward keeping the restaurant inviting.
- Passion for welcoming every customer like family
- Giving everyone exceptional service

Work Experience

Server/food runner

Chilli's

June 2023-May 2024

Chili's servers are responsible for providing hospitality and service to guests Taking orders, Servers take food and beverage orders, place them, and deliver them to the correct tables. Checking back Servers check on tables periodically to ensure food and drinks are delivered on time and to ensure guest satisfaction. Maintaining tables Servers pre-buss tables, check drink levels, remove clutter, and

provide napkins. Learning the menu Servers learn the menu so they can explain offerings to guests and make suggestions based on their preferences. Partnering with team members Servers work with other team members to ensure guest satisfaction. Performing opening and closing duties Servers may be responsible for opening and closing duties. Thinking quickly Servers may need to be able to think and act quickly in a fast-paced, high-volume environment

Server Applebee's

May 2022 - Current

- Delivers food and drinks to guests using Applebee's team delivery system. Greet guests, answer questions, and make suggestions regarding food, drinks, and service. Interacts verbally with all guests creating a friendly and upbeat atmosphere.

Bartender/server/cook.

The Golf Club at Rancho California

Oct 2019 - Mar 2021

- Greet Guests
- ensure that I'm doing everything to make them feel welcome; at home; and comfortable
- make meals
- encourage them to come back and tell friends and loved ones about the wonderful experience while dining with us.
- Handling guest at the bar and dining tables
- clearing and setting tables
- serving food
- handling cash and credit card charges
- serving and mixing alcohol
- Stocking and cleaning the bar
- coordinating guest requests

Server IHop

Jun 2017 - Sep 2019

- Taking guest meal orders and providing options that best compliment each entree.
- Assist with bussing and prepping tables for maximum turnover.

- Assisting expo in running meals to table to ensure they are delivered within a reasonable amount of time.
- Experience working with POS systems, including cash and card charges.
- Stocking and cleaning the bar
- Professionally coordinating guest requests to applicable team members when needed.

G.S.T.L (Guest Service Team Leader)

Target

Jun 2016 - May 2019

- Run the front end team
- Ensure cashier's have the correct amount of cash in their till.
- Assist with and delegate price checks for cashier's and the guest.
- address the neatness of the front end and also address and find solutions to any and every issue the guest and/or team has.
- make sure all go-backs make it to the proper department at the end of every shift, delegate when necessary.

C.S.M (customer service manager). Walmart
Dec 2016

Dec 2014 -

- Audit till balances for each department throughout each shift.
- Address and resolve customer and/or team member issues efficiently and professionally.
- Ensure all go-backs make it to the proper department throughout the day and at the end of my shift
- Ensure that all guests and team members have a wonderful experience while shopping at our location.
- Assisting with and delegating price checks when needed.
- Setting up and closing out all registers throughout the store. Running a team of 20÷

Teller/Vault Manger

Bank of America

Feb 2012 - Jun 2014

- Greet clients in a timely manner
- Assist clients with routine financial transactions:
- Make deposits
- Perform withdrawals
- Issue money orders or cashiers checks
- Doing CTR's when required
- In dual custody: count, verify and balance the vaults
- Pull and fill cash for ATM's

Server to start then moved up to Bartender

Black Horse Tavern

Mar 2006 - Feb 2012

- Assisting guest at the bar and dining tables
- Assist with bussing and prepping tables for maximum turnover.
- Serving meal orders and ensuring guests have all they need, as well as providing options that compliment each entree.
- Experience with POS systems and handling cash and credit card charges
- Basic experience with mixing specialized cocktails
- Stock and clean/buss bar to ensure a presentable atmosphere
- Coordinate guest requests professionally and efficiently.

Education

Awards