

Donovan Dickens

EDUCATION

California State University Northridge
2022–2024
Screenwriting
Bachelor's

Woodbridge High School
2016–2024

High School Diploma

SKILLS

Professional

- Adaptability
- Time Management
- Guest Services
- Teamwork
- Adaptability

Software

- Premiere
- Photoshop
- After Effects

CONTACTS

- donovandickens@gmail.com
- (949) 332-0190
- 832 Saint Vincent, Irvine CA

PROFILE

Recent college graduate with strong communication, customer service, and teaching skills. Experienced in education, food service, and retail, with a talent for problem-solving, de-escalation, and simplifying complex concepts.

WORK EXPERIENCE

SERVER / BARTENDER | OLIVE GARDEN
2021–2024

- Delivered exceptional customer service in a high-volume restaurant setting.
- Prepared and served beverages as a bartender, adhering to recipes and responsible serving practices.
- Managed multiple tables and bar guests simultaneously with attention to detail and time management.
- Resolved customer issues promptly, maintaining a positive dining experience.

CREW MEMBER | CHIPOTLE
2020–2021

- Delivered fast, friendly, and accurate service in a high-volume, fast-casual restaurant environment.
- Prepared and assembled food orders with attention to quality, portioning, and presentation standards.
- Handled multiple customer interactions efficiently while maintaining a clean and organized workstation.
- Resolved guest concerns quickly and professionally to ensure a positive dining experience and repeat business.

REFERENCE

Brandi Moore
Manager at Olive Garden
Phone: (256) 924-4932

Jafeth Silva
Manager at Chipotle
Phone: (707) 357-2797