

# Donovan Dickens

## EDUCATION

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California State  
University Northridge

**2022–2024**

Screenwriting  
Bachelor's

Woodbridge High School

**2016–2024**

High School Diploma

## SKILLS

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### Professional

- Adaptability
- Time Management
- Guest Services
- Teamwork
- Adaptability

### Software

- Premiere
- Photoshop
- After Effects

## CONTACTS

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- donovandickens@gmail.com
- (949) 332-0190
- 832 Saint Vincent, Irvine CA

## PROFILE

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Recent college graduate with strong communication, customer service, and teaching skills. Experienced in education, food service, and retail, with a talent for problem-solving, de-escalation, and simplifying complex concepts.

## WORK EXPERIENCE

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**SERVER / BARTENDER** | OLIVE GARDEN  
**2021–2024**

- Delivered exceptional customer service in a high-volume restaurant setting.
- Prepared and served beverages as a bartender, adhering to recipes and responsible serving practices.
- Managed multiple tables and bar guests simultaneously with attention to detail and time management.
- Resolved customer issues promptly, maintaining a positive dining experience.

**CREW MEMBER** | CHIPOTLE  
**2020–2021**

- Delivered fast, friendly, and accurate service in a high-volume, fast-casual restaurant environment.
- Prepared and assembled food orders with attention to quality, portioning, and presentation standards.
- Handled multiple customer interactions efficiently while maintaining a clean and organized workstation.
- Resolved guest concerns quickly and professionally to ensure a positive dining experience and repeat business.

## REFERENCE

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Brandi Moore  
Manager at Olive Garden  
Phone: (256) 924-4932

Jafeth Silva  
Manager at Chipotle  
Phone: (707) 357-2797