

Mariya Grachenova

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Education

- University of California, San Diego | B.A., International Studies - Economics
Graduated: September, 2013
- SDCCD, Mesa College | A.S., Business Administration
Graduated: December 2011

Objective

Seeking a challenging and rewarding Catering Server position (part-time or full-time) where a strong commitment to exceptional guest experiences, high energy, and dedication to food and service excellence will be valued. Eager to contribute to a dynamic catering team and available for weekend and night shifts.

Relevant Experience

Catering Server | White House Catering | Yorba Linda, CA

April 2024 – Present

- Delivered exceptional food and beverage service, ensuring memorable guest experiences at diverse, fast-paced events.
- Skillfully managed event setup (tables, linens, stations) and efficient post-event breakdown, maintaining high standards of cleanliness and organization.
- Collaborated effectively with kitchen, bar, and event staff for seamless operations and timely service, proactively addressing guest needs and resolving issues.
- Maintained adherence to food safety protocols and demonstrated menu knowledge to assist with guest selections and dietary restrictions.

Additional Experience

Commercial Underwriter | Liberty Mutual Insurance | Aliso Viejo, CA

January 2014 – January 2019 and October 2021 – May 2022

- Managed a \$10M commercial underwriting portfolio, making data-driven decisions to ensure profitability and adherence to company guidelines.
- Developed strong internal and external customer relationships, effectively marketing products and monitoring service quality to achieve growth targets.
- Applied in-depth knowledge of complex policies and procedures while consistently meeting timeliness standards in a deadline-driven environment.