

# Briana Williams

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## Bartender | Customer Experience Pro | Cocktail Enthusiast

Experienced bartender with a knack for crafting killer cocktails, handling high-energy crowds, and making every guest feel like a VIP. RBS Certified (active through Nov 2025) and skilled at fast-paced service, smooth pours, and keeping the good times rolling. **Bonus:** I have a Secret security clearance—so your bar's secrets are safe with me. 😊

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### Bartending & Hospitality Experience

#### Bartender | American Legion | Camarillo, CA

 March 2021 – December 2023

- Shook, stirred, and served classic & custom cocktails with precision.
- Built strong relationships with regulars, keeping them coming back.
- Thrived in high-energy weekend rushes, balancing speed and quality.
- Maintained a clean, stocked, and organized bar at all times.

#### Wins:

- ✓ Recognized for efficiency and top-tier customer service.
- ✓ Helped boost sales by creating a fun, welcoming atmosphere.

#### Front Desk Associate | Ventura Beach Marriott | Ventura, CA

 May 2019 – September 2019

- Delivered 5-star customer service, checking in/out guests efficiently.
- Handled reservations, billing, and concierge services with ease.
- Smoothed out guest issues before they even became problems.

#### Why It Matters:

- ✓ Polished customer service skills translate directly to bartending.
- ✓ Experienced in handling high-pressure, fast-paced environments.

#### Bartender & Manager | The Iron Horse Bar and Grill | Ventura, CA (*Closed*)

 May 2013 – August 2015

- Ran bar operations, from inventory management to drink menus.
- Created a signature cocktail that boosted drink sales by 20%.
- Led and trained staff to master peak-hour service.

#### 💡 Wins:

- ✓ Cut wait times while keeping drinks top-quality & Instagram-worthy.
- ✓ Strengthened vendor relationships for consistent fresh ingredients.

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### 💻 Other Experience (Just in Case You Need a Tech-Savvy Bartender 😊)

#### Windows System Administrator | JT4 | Pt. Mugu Naval Base, CA

📅 May 2019 – Present

- Managed IT systems, security, and performance for high-priority networks.
- Juggled problem-solving, multitasking, and troubleshooting under pressure.

#### 💡 Why It Matters:

- ✓ Super organized & detail-oriented—your bar will always be stocked and spotless.
- ✓ Tech-savvy—can handle POS systems, inventory software, and digital menus.

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### 🎓 Certifications & Skills

- ✓ RBS Alcohol Server Certification (Active through Nov 2025)
- ✓ Master of mixology, high-volume service, & customer engagement
- ✓ Fast, friendly, and thrive in bustling, high-energy environments
- ✓ Tech-friendly—POS systems, digital menus, and troubleshooting

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### 🔥 Why Hire Me?

I know how to keep drinks flowing, guests happy, and a bar running like clockwork. Whether it's mixing the perfect Old Fashioned or making sure every customer leaves with a smile, I bring energy, efficiency, and personality to every shift. Let's make magic happen! 🥃✨