

# JASON GARCIA

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Looking to become an essential member in a workplace with potential to grow within the organization.

## EXPERIENCE

**APRIL 2024- CURRENT**

**SERVER, THE BEAUDRY ROOM / CONRAD HOTEL BY HILTON**

RESPONSIBLE FOR DELIVERING FOOD ORDERS FROM THE KITCHEN TO CUSTOMERS' TABLES RAPIDLY AND ACCURATELY. RESPONSIBLE FOR BUSSING AND RESTOCKING TABLES DURING AND AFTER GUEST SITTINGS. MAINTAINING HIGH-QUALITY AND LUXURY STANDS IN ACCORDANCE TO HILTON/ CONRAD AND FORBES STANDARDS.

**FEBRUARY 2024- JULY 2024**

**SERVER, CINEPOLIS LUXURY CINEMAS**

As a server in a theater setting we inspect guest tickets and assist guest in ordering food, drinks and concessions 30 minutes before the start of their selected showings ranging in a theater consisting of as little as 1 guest to upwards of 220 in an IMAX showing. Unlike traditional restaurants, we attend to guest during their movies if indicated on by their service buttons at request. 30-45 minutes before the end of the showings we finalize transactions. After the showings we assist runners in cleaning and prepping each theater for the next showings.

**SEPTEMBER 2023- CURRENT**

**SERVER, LAZYDOG RESTAURANT**

As a server my responsibilities consist of attending to diners before, during and after their meals by helping them place, receive, and pay for their orders. Also to periodically check on their tables and ensure a timely delivery of their food and beverages.

**MAY 2023- SEPTEMBER 2023**

**FOOD RUNNER/EXPO, SOL AGAVE RESTAURANT**

Responsible for delivering food orders from the kitchen to customers' tables rapidly and accurately. It is this person who will maintain the cleanliness of the expo line, organization of order tickets, and communicate effectively with BOH team.

**OCTOBER 2021- APRIL 2023**

**SERVER, PANCHO'S RESTAURANT**

As a server my responsibilities consisted of attending to diners before, during and after their meals by helping them place, receive, and pay for their orders. Also to periodically check on their tables and ensure a timely delivery of their food and beverages.

**APRIL 2021- SEPTEMBER 2021**

**INTERGRATED SOLUTIONS CONSULTANT, AT&T**

As an Integrated Sales Consultant, I was required to go to new and current AT&T home services customers and educate them on the services they purchased and position other services that AT&T offers such as wireless and either home internet or TV. With current customers, we educated them on new promotions and assisted in problem solving in case they had any issues with any services.

**MAY 2019- AUGUST 2020**

**SENIOR RETAIL CONSULTANT, SPRINT CORPORATION**

Provide customer service to all customers from bill payments to upgrades/activations to billing issues. Provide knowledge of the SPRINT network and supplemental data features to position customers to a price point that benefits customers and meets monthly store goals. Demonstrated device features from knowledge obtained from online trainings and manufacturer representatives. As a Senior Retail Consultant (Also referred to as Key Holder- Entry Level Management) certain additional responsibilities were opening/closing store, assisting in store layout, assuring cash is balanced in opening and closing, assisting sales consultants close deals, taking lead of store when management isn't present.

**FEB 2018 – APRIL 2019**

**RETAIL ASSISTANT MANAGER, RITMO LATINO WIRELESS (T-MOBILE AUTHORIZED DEALER)**

Provide customer service to all customers from bill payments to upgrades/activations to billing issues. Provide knowledge of the T-Mobile network and supplemental data features to position customers to a price point that benefits customers and meets monthly store goals. Demonstrated device features from knowledge obtained from online trainings and manufacturer representatives.

**OCT 2017 – JAN 2018**

**SALE REPRESENTATIVE, WEST COVINA CHRYSLER DODGE JEEP RAM**

Provide customer services, demonstrate vehicles and accessory functions. Guided customers through vehicle purchase process from arrival until delivery of vehicle.

**AUGUST 2017 – OCTOBER 2017**

**SALE REPRESENTATIVE, NISSANI BROS. HYUNDAI**

Provide customer services, demonstrate vehicles and accessory functions. Guided customers through vehicle purchase process from arrival until delivery of vehicle.

**JUNE 2016 – AUGUST 2017**

**ACCOUNTS SUPERVISOR, ABM INDUSTRIES (FORMERLY GCA SERVICES)**

Responsible for monitoring employee productivity. Assisted with making schedules and monitoring driver safety. Responsible for submitting payroll hours through Kronos. Reported issues going on within our employee network to account manager and recommend solutions. Provided emergency coverage at our locations.

**JANUARY 2016 – JUNE 2016**

**CASHIER/DETAILER, JET CAR WASH**

Upsold customers on detailing products and services such as upgraded exterior washes, clay waxes, polishes, & exterior vehicle buffing.

**JULY 2015 – JANUARY 2016**

## **SALES REPRESENTATIVE, HAWTHORNE AUTO SQUARE**

Assisted finance managers in positioning customers in vehicles within the parameters of the provided price range.

**APRIL 2014 – JULY 2015**

## **68W HEALTH CARE SPECIALIST/COMBAT MEDIC, US ARMY**

Attached for 1-43 Headquarters & Headquarters Battalion, 11<sup>th</sup> Air Defense Artillery Brigade. Worked at the TMC under PA Cpt. Miguel Ordonez. Treated patients to the extent of my training. Assisted unit in preparations for field exercises and administered basic combat medical training to units with the brigade.

## **EDUCATION**

**FEBUARY 2012**

## **HIGH SCHOOL DIPLOMA, SOLEDAD ENRICHMENT ACTION CHARTER HIGH SCHOOL**

3.7 GPA, 3<sup>rd</sup> in graduating class, member of Student Council, Varsity Basketball team, Youth Peace Movement participant.

## **SKILLS**

- Quick Learner
- Bilingual (English/Spanish) Read, Write, Speak
- Kronos
- Competitive
- Goal- Oriented
- Tech- Savvy

## **REFERENCES**

- **RAYMOND GONZALEZ- SALES MANAGER AT TOYOTA OF LANCASTER/ FORMER MANAGER AT WEST COVINA CDJR  
(818)459-2942**
- **DONALD HARRISON- ACCOUNTS MANAGER AT GCA SERVICES  
(949)295-2638**
- **KEVIN SOTO REYES- PERSONAL REFERNENCE, FORMER COLLEAGUE AT NISSANI BROS HYUNDAI & WEST COVINA CDJR  
(562)217-7007**